



P.O. BOX HM 3077, Hamilton HMNX, Bermuda

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www.decisions.bm

HelpDesk / Internal Sales

Decisions Ltd is an IT consulting company specializing in cabling design and implementations, and management and network consulting. We are currently seeking a HelpDesk / Internal Sales Person to join our consulting team. Reporting to the COO and CEO, the ideal candidate will be self motivated, confident and customer focused.

Responsibilities to include answering service calls for three companies, providing first level support related to networking and cabling issues, assigning tickets to Engineers and verifying completion, Internal Sales related to contracts and small businesses.

Requirements:

- Previous Helpdesk Experience preferred.
- CompuCollege training or similar college an asset.
- Ability to work on weekends and public holidays, as required
- Excellent written and verbal communication skills
- Previous experience supporting multi vendor Networking and Microsoft systems a benefit
- Working towards a MCSE certification

We offer an attractive salary and benefits package, commensurate with skill levels.

Bermudians and Spouses of Bermudians only need apply.

The closing date for this position is November 1, 2011.

Please send your resumes to:

CEO

Decisions Limited,

PO Box HM 3077, Hamilton HM NX

Or info@decisions.bm