



*Our people are our competitive advantage.*

At Butterfield, we pride ourselves on being approachable, disciplined and proactive. If you embody these qualities and have the necessary experience, you may be the one we're looking for.

## **Business Analyst**

### **Group Information Technology Department**

This position reports to the Senior Business Analyst and is responsible for managing the IT systems supporting the products and services of an assigned area, including implementing new features and systems.

#### **Your responsibilities will include:**

- defining business requirements and translating them to enhanced technical delivery of IT products and systems
- participating in project development including research, defining functional requirements/specifications, testing and assisting implementation
- collaborating with internal and external stakeholders to identify cost/benefit impact analysis
- managing and maintaining the configuration and consistent operation of systems
- providing information, documenting status/issues, pursuing resolutions, communicating analysis via detailed reports to relevant stakeholders
- acting as escalating resource for technical issues in conjunction with relevant internal and external stakeholders
- directing and performing daily support analyst functions to ensure daily operations, and tracking activities

#### **Your experience may include:**

- University degree in Business Administration with five years relevant experience in a business analyst role within the financial services industry
- proven understanding of technical delivery platforms and technology delivery systems
- knowledge and experience with assigned area's systems (hardware and software)
- excellent communication (oral and written), interpersonal, organisation, project management, analytical, problem-solving and presentation skills
- proven ability to multi-task, prioritise and adhere to strict deadlines
- ability to respond and work outside of normal business hours
- proficient in Microsoft Office suite of applications

Please apply by 11 October 2011 to:  
C. C. Gail Callender, Human Resources,  
Butterfield, P.O. Box HM 195, Hamilton HM AX  
Fax (441) 292 2073  
resumes@bm.butterfieldgroup.com

[www.butterfieldgroup.com](http://www.butterfieldgroup.com)



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