



Our people are our competitive advantage.

At Butterfield, we pride ourselves on being approachable, disciplined and proactive. If you embody these qualities and have the necessary experience, you may be the one we're looking for.

IT Analyst III

Group Information Technology Department

This position reports to the Bermuda IT Supervisor and is responsible for being the primary operations and support technical resource for IT operational systems in Bermuda.

Your responsibilities will include:

- performing technical operations and maintenance for the daily function of the systems for which the retained IT function has under its remit
- performing technical changes using approved procedures; including being involved with incident management
- evaluating and recommending appropriate hardware and software solutions for local and Group IT systems; includes leading the activities in implementation of these projects
- maintaining working knowledge of appropriate technologies and skills for managing bank systems
- developing working documentation and user guidance as required
- collaborating with internal and external stakeholders when required
- assisting with mentoring/developing junior employees

Your experience may include:

- University degree in computer science/ engineering or relevant discipline with three years direct experience with Postillion, Datacard Embossers, Network Video Recorders, Storage Area Networks etc.; within the financial services industry
- relevant professional or technical certifications (Microsoft and/or CISCO Designations)
- demonstrated understanding of the ITIL process models
- proven ability to mentor/develop junior employees
- excellent communication (oral and written), interpersonal, organisation, problem-solving and documenting skills
- proficient in Microsoft Office suite of applications

Please apply by 12 October 2011 to:
C. C. Gail Callender, Human Resources,
Butterfield, P.O. Box HM 195, Hamilton HM AX
Fax (441) 292 2073
resumes@bm.butterfieldgroup.com

www.butterfieldgroup.com



Butterfield

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