



After Sales Manager

Mechanical Department

Bermuda Motors Ltd a multi franchise distributor of Motor vehicles is looking for an after Sales Manager for our service department. All candidates must hold a professional qualification (City and Guilds, ASE or equivalent), 3-5 years working experience working as Service Manager and have the ability to maintain the highest standards. Previous working experience within a major distributorship is required.

All candidates must have the ability to do the following:

- Oversee the mechanical department staff and facilities. Communicate with distributors on technical issues, have experience with distributor technical reporting systems, Scheduling work, understanding of warranty submissions and complete management of the Mechanical service department.
- Be responsible for creating and achieving the department budget.
- Liaison with all other department managers to ensure smooth operation of service, Paint and Body shop and parts co ordination.
- Managing Multi distributorship CRM programs with a view to improving Customer relations and reporting requirements to distributors.
- Manage the Bermuda Motors apprenticeship training scheme with emphasis on training qualified Bermudians for the Mechanical department.
- Full understanding of manufacture warranty and submission.
- Liaison with and work with the sales departments to promote vehicle sales through customer excellence in service.
- Computer knowledge is a must and use of Dealer management systems. (Training will be given on our own system)
- Handle and co-ordinate staff training through distributor training programs.

Please apply in writing by mail or email to:

Michael Butler, General Manager
C/O Bermuda Motors Limited
P.O. Box HM 454
Hamilton HM BX

Or email to: mbutler@bermudamotors.bm

Closing date for applications is **September 2nd, 2011**

Bermuda**Motors**

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