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Manager, Infrastructure

Who are we?
Hiscox Bermuda underwrites a variety of reinsurance business including catastrophe, and risk excess of loss, as well as some internal reinsurance. We are a modern business with traditional values – courage, quality, integrity, excellence in execution, and respect. We're different from other insurers because we live up to them, and challenge convention in everything we do. Our success relies on each one of us doing so, whatever our job, wherever we work.

The role
This role is responsible for developing, maintaining and managing a 'best of breed' IT operational service for Hiscox Bermuda. The main focus of the role is to provide essential management and hands on operational support of the IT systems for Hiscox Bermuda as well as the treaty modelling environment in London. This includes proactively managing and administering the IT operational services infrastructure and software and delivering quality 1st/2nd/3rd Line support. Provides expertise, direction and hands on implementation of IT services to ensure the company's information technology remains cutting edge.

The requirements
This role requires a hands-on, driven IT professional that has a desire to work in a challenging environment. Specifically, you must possess:

• University degree (preferably Computer Science, Business, or MIS related)
• 5 years experience in a lead technical support role in a Windows server environment, preferably in re/insurance industry
• MCSE 2003/MCITP/MCTS certifications; Cisco certifications preferred
• SQL Server 2008 certification
• Expert knowledge of Windows Server 2003/2008 operating systems
• Experience installing, supporting and managing RMS and AIR modelling software
• Strong Exchange 2007, SQL, Data Management, Active Directory and Blackberry Enterprise server technical support/monitoring background, with strong analytical and problem solving skills
• Strategic IT planning (disaster recovery and infrastructure) and management advice and direction experience
• Understanding of Microsoft HPC preferred
• Strong communication skills (written and verbal) and proven ability to interface with business users
• Proven ability of working in a fast past environment with rapidly evolving targets

Interested? Please email jobs@expertise.bm

All enquires will be dealt with in strict confidence.

Closing date: August 2, 2011

HISCOX