

THE
Fairmont
SOUTHAMPTON

Bermuda's Premier Resort Hotel

A Place where the smiles and friendliness of our engaging staff are genuine. A Place where every group feels like an individual and every individual feels very special. A Place where personal preferences are never compromised and guest expectations are consistently exceeded. A Place in the Heart!

Systems Manager

Reporting to the Area Systems Manager the Systems Manager will be responsible for providing support for the information technology systems for Fairmont Hotels & Resorts, Bermuda.

The individual will be responsible for providing server infrastructure management, system backup & recovery procedures, regular backup and integrity checks, network infrastructure management, while also providing desk side support services, to include: service outage diagnosis, desktop restoration/repair, and coordination of repair through 3rd party vendors, trouble shooting & restoration of service and virus protection management.

He she will be rsonpsible for assisting in the management of multiple information and communications systems including voice, data, imaging, and office automation to ensure the continuous delivery and operation of integrated information systmens ensuring we meet the standards set the by the Fairmont Corporate Office and other regulatory entities.

Ideally, the successful candidate should have a University degree with three or more years proven experience in an IT operation and be working towards a Microsoft Certified Engineer. Alternatively would have demonstrated progressive experience in dealing with information handling work flow and systems in a major IT operation.

This is a hands-on position. Experience in working with all levels of management is a must; proven experience and knowledge of in-house and shared or outsourced systems, multiple hardware platforms, and integral information and communications systems is required;. A proven track record in proactively resolving client system concerns and issues in a timely and efficient fashion is required. He/She must have excellent communication and interpersonal skills, ambition, drive, and determinations. Experience in a hospitality environment is a strong advantage.

Human Resources Department
The Fairmont Southampton
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Fax: 238-0680
Email: SHP.Jobsearch@fairmont.com
Or apply in person on the Mezzanine level

Closing date: June 1, 2011