



## Payment Operations Analyst (Bermuda based)

Jewel Bank is a banking platform serving digital asset companies globally. We are a full-service bank providing multi-currency services including fiat on and off ramps, lending, digital asset services, settlement/deposit tokens, and a real time settlement network for institutions, all via API. Jewel Bank is building a highly skilled Operations team focused on supporting daily and ongoing critical bank functions including Client Onboarding, Client Support, Know Your Customer (KYC), Payment Operations, Fraud Mitigation, and Anti Money Laundering (AML). We are a small team, predominantly Bermuda-based, and provide cross-functional support to ensure our clients' accounts and transactions are handled in a safe, sound, and efficient manner. An exciting opportunity exists for an experienced Operations Analyst to handle various responsibilities including transaction monitoring, balancing/reconciliation, payment research and investigation, fraud rules and monitoring, and payment review/approval. The ideal candidate for this role will be experienced in bank operations, with knowledge and expertise in most, if not all, of the above areas. You will be working in a highly collaborative and cross-functional environment and should be skilled at communicating and working with individuals at all levels. ***For a full role description, please contact 441.232.5270 or [hr@psolutions.bm](mailto:hr@psolutions.bm)***

### The Qualities We Seek:

- A motivated critical thinker, able to work well under pressure and to analyze and respond to new situations and circumstances
- Excellent communication, problem solving, and critical thinking skills
- Ability to work efficiently under pressure
- Strong analytical and decision making skills

### The Skills, Experience & Education We Need:

- 8+ years' experience in Payments, Fraud Mitigation, AML, Transaction Monitoring, or other applicable Bank Operations
- Experience with bank operational accounts including balancing, reconciliation, and researching discrepancies
- Deep understanding of various payment channels, workflows, and networks
- Effective verbal and written communication skills
- Excellent organizational and time management skills
- Proven ability to manage multiple tasks and meet deadlines
- Ability to learn and adapt to change
- Self-motivated team player able to work amicably in a multi-functional fast-paced environment

If this opportunity is for you, submit your resume by **April 3<sup>rd</sup> 2023** to: Performance Solutions Limited, Bamboo Link:

**<https://performancesolutions.bamboohr.com/careers/37?source=aWQ9MjM%3D>**

Suite 350, 11 Bermudiana Road, Pembroke, HM08, Bermuda.

**[hr@psolutions.bm](mailto:hr@psolutions.bm)** or Ph: 441-232-5270. All submissions will be held in confidence.