



# PHARMACISTS

People's is a family owned and operated retail establishment offering a comprehensive range of products across clinical and community locations with more than 12,000sq ft of retail space. Our professional team of pharmacists provide health care and wellness products and services, supported by friendly staff helping with a comprehensive selection of beauty, baby, seasonal, toys, gifts, home decor and food items. Providing exceptional service requires self-motivated, qualified, full-time Pharmacists to join our innovative team of professionals.

Reporting to the Company CEO and answering to our senior Staff Pharmacist, the successful candidates will primarily provide exceptional customer service through the accurate and timely filling of prescription orders and non-prescription medication. It will be crucial to provide professional advice to doctors and customers. Additionally, there is a requirement to participate in the process to maintain adequate inventory levels and follow inventory control protocols. It is paramount that accurate patient medication profiles are kept, including updated contact and insurance billing data.

If successful, you will assist with ensuring that our health departments are prepared for daily operations, ensuring the timely opening of the stores, cleanliness, and proper merchandising. In our satellite locations – the retail operations outside of our main headquarters – the successful pharmacists are additionally responsible for the efficient opening and closing of those operations.

Our pharmacists work a 40-hour week shift, spread over a 5 or 6-day work week, and may include weekends, public holidays or other combinations required to meet the demands of the business.

## Qualifications, skills, and experience required for the roles include:

- A Bachelor of Science and/or Doctorate in Pharmacy
- At least three (3) years continuous, full-time employment and experience in a retail drug store as a qualified pharmacist; prior clinical experience would be an asset
- Demonstrated strong communication and interpersonal skills to support the provision of exceptional customer service and cohesive and harmonious team relationships
- Proven ability to accurately dispense medications in a timely manner while overseeing a busy dispensary, health department, and front shop; ability to multi task effectively and efficiently is a must
- Proficiency in the use of RX30 or similar dispensing software and Microsoft Office suite of products (Word, Excel, and Office) is required
- Efficiently compound, prepare, and dispense prescriptions and or non-prescription medicines with accuracy and awareness of customer's needs
- Provide regular oversight and verification of all prescriptions dispensed during the scheduled shift and counsel customers on both prescription and over-the counter medicines
- Assisting in maintaining proper inventory levels within the dispensary and OTC health-related products; sourcing products as outlined in our policies and procedures guidelines
- Ensure customers have an exceptional in-store experience and remain loyal to the People's brand through compassionate, discreet, engaging, and efficient interactions
- Maintain thorough product and operational knowledge, demonstrating our core values in all interactions
- Resolving customer complaints as they occur and developing, implementing, and recommending solutions to mitigate repeat occurrences
- Consistently adhere to all legislative, regulatory, and internal policies, procedures, and requirements
- Effective leadership abilities, communication and interpersonal skills are required to build and to maintain healthy and friendly relationships with customers and team members
- Suggest new ways to improve operational pharmacy services complimentary to the Company's healthcare and wellness focus. Continuously evaluate and collaborate with the professional team led by the senior Staff Pharmacist to revise existing services to emphasize patient-focused care and proactively assist with implementation of new or improved services and/or initiatives
- Proven ability to lead, train and manage Pharmacy Technicians to deliver exceptional customer service
- Strong business orientation and demonstrated professional maturity to work effectively with senior leaders to set, prioritize, and achieve business objectives, ensuring continued growth and customer service
- Knowledge of or willingness to embrace the practice of alternative/complimentary medicine and non-traditional forms of health care
- Effective problem resolution and organizational skills; the ability to multi-task while maintaining attention to detail and customer focus are required
- Demonstrated change agility to resetting priorities based on the needs of the business
- Strong analytical skills with the ability to make data driven decisions; the ability to trouble shoot and resolve minor IT issues pertinent to the dispensing of medicines
- Previous experience in overseeing buying and other administrative duties
- All tasks associated with providing an exceptional dispensing service with attention to detail for the Company's people, property, and products

If you meet the requirements described above and are looking for a stimulating and exciting experience in an environment receptive to new ideas and welcoming to feedback, please apply in writing with full Resumé, two (2) employment references and two (2) character references to: **hr@peoples.bm** or:

Closing date:

**Tuesday, March 21, 2023**

Human Resources  
People's Pharmacy Ltd.  
P.O. Box HM2098  
Hamilton HMJX, Bermuda

**People's is an equal opportunity employer!**