

# BERMUDA

## TOURISM AUTHORITY

The Bermuda Tourism Authority (“BTA”) is the official destination marketing organization of Bermuda. We are a dynamic, independent and entrepreneurial tourism enterprise dedicated to driving Bermuda’s evolution as a world-class tourism destination. **The Bermuda Visitor Services Centre Ltd. (“BVSC”) is a wholly owned subsidiary of the BTA.**

The BVSC is looking for **Seasonal Staff**.

This seasonal opportunity from **March – November 2023** offers roles responsible for assisting, promoting, and providing customer service and visitor information support to users of the designated Visitor Service Centre’s (VSC) in Hamilton, Dockyard & St. George’s.

This position reports directly to the VSC Supervisor or any person s/he should designate from time to time.

**Duties and responsibilities are varied and not limited to:**

- Welcoming all visitors in a warm and genuinely sincere manner
- Providing detailed information on Bermuda attractions, products and experiences
- Assisting with booking of experiences and events
- Sales of transfer passes, retail merchandise, etc.
- Being a champion for guests!
- Other duties, special projects and assignments as required

**The successful candidate must possess:**

- A passion for demonstrating authentic Bermudian Hospitality to visitors and colleagues
- Two years’ experience in a similar role
- Reliable transportation
- Ability to work at all locations
- Excellent organizational & communication skills
- Ability to stand for extended periods of time
- Available to work weekends, evenings and holidays
- A Certified Tourism Ambassador (CTA) designation is preferred

We invite you to submit your application online via our Employment Opportunities page at **<https://www.gotobermuda.com/bta/employment-opportunities>**

Applications for this position must be received no later than **February 1<sup>st</sup>, 2023**.