



ST REGIS
BERMUDA

GUEST ENVIRONMENT SUPERVISOR

Job Responsibilities

Inspect guest rooms, public areas, pool, etc. after being cleaned by Housekeeper to ensure quality standards. Run sold room reports, verify room status, determine discrepant rooms, prioritize room cleaning, and update status of departing guest rooms. Assist Housekeeping management in managing daily activities. Act as a liaison to coordinate the efforts of Housekeeping, Engineering, Front Office, and Laundry. Document and resolve issues with discrepant rooms with the Front Desk. Prepare, distribute, and communicate changes in room assignments. Communicate issues to next shift. Complete required paperwork. Assist management in hiring, training, scheduling, evaluating, counseling, disciplining, and motivating and coaching employees. Follow all company and safety and security policies and procedures; report any maintenance problems, safety hazards, accidents, or injuries; complete safety training and certifications. Welcome and acknowledge all guests according to company standards; anticipate and address guests' service needs; assist individuals with disabilities; thank guests with genuine appreciation. Develop and maintain positive working relationships with others; listen and respond appropriately to the concerns of other employees. Ensure adherence to quality expectations and standards. Move, lift, carry, and place objects weighing less than or equal to 55 pounds without assistance and in excess of 55 pounds with assistance. Ability to push and pull a loaded housekeeping cart and other work-related machinery over sloping and uneven surfaces.

Preferred Qualifications

- High school diploma/G.E.D. equivalent
- At least 1 year of related work experience
- At least 1 year of supervisory experience

Interested applicants should apply via the Marriott Careers website at careers.marriott.com/st-regis-careers/ where they can also learn more about the position and working at The St. Regis Bermuda Resort. All applications will be handled in complete confidence. Only those candidates who passed the required online assessment will be shortlisted.

Marriott International is an equal opportunity employer that does not discriminate on the basis of disability, veteran status or any other basis protected under federal, state or local laws.

The closing date to apply is **December 15, 2022**

for more information: bianca.canlas@stregis.com