

Maintenance Technician

Our client **Bermuda Cleaning Ltd.** requires a Maintenance Technician to travel to their client's homes or businesses and perform routine equipment, appliance, and property maintenance. A self-starter, the Maintenance Technician will be responsible for delivering the desired customer service experience, cleaning and maintaining buildings/facilities, and performing heavy cleaning duties, such as cleaning floors, shampooing rugs, washing walls and glass, and maintaining pools. Applicants should have excellent technical and mechanical skills, have experience with basic hand, power, and diagnostic tools, and be physically fit to lift heavy equipment.

Duties and Responsibilities

Answering telephone inquiries and assisting clients; Installing and testing products, equipment, and machinery and providing instructions to customers on the proper usage of their product; Using tools to identify issues and evaluate the available information; Fixing defective or broken products or ordering the necessary parts to replace faulty or worn-out parts; Servicing residential and commercial equipment and property; Cleans and maintains buildings/facilities (interior and exterior); Performs heavy cleaning duties, such as cleaning floors, shampooing rugs, and washing walls and glass; Establishes and maintains effective communication and working relationships with clients, co-workers, shift coordinators, supervisors, managers, etc; Produce timely and detailed service reports; Follow all company procedures and protocols; Comprehend customer requirements and make appropriate recommendations/briefings; Build positive relationships with customers

Qualifications

Proven field service, maintenance, and cleaning skills with over 5 years of experience; Ability to troubleshoot, test, repair, and service equipment and appliances; English literacy; Ability to work flexible shifts and adapt to changing work schedules; Light or Heavy Truck license (or be prepared to obtain); The ability to work independently; Excellent customer service and communication skills; The ability to diagnose and solve problems based on customers' non-technical descriptions; Strong working knowledge of equipment and tools used in the industry; Physically fit to lift heavy equipment, work in confined spaces, and bend frequently

All applicants will be required to submit an up-to-date resume, two (2) written job-specific work references and two (2) character references, and a police clearance certificate (must be dated within 6 months of application). All required documents must be received for the application to be considered. Successful applicants will be subject to drug and COVID tests. Applications to be submitted to:

Armadillo Management Company Ltd.

P.O. Box HM 2757

Hamilton HM LX

Telephone: 400-1529

Email: hr@armadillo.bm

Closing Date: December 2, 2022



Only short listed applicants will be contacted