



Client Service Lead

As the newest entrant into the Bermuda financial services market, Jewel seeks to provide a new generation of DLT-based banking, payments and settlement services focused on the needs of today's digital asset companies. Jewel's services include: core / transactional banking, lending (traditional fiat and crypto collateralized), digital asset custody, and payments (traditional and stablecoin rails), all of which are available via API. An exciting opportunity exists for an experienced client service professional to join this fast growing team.

The Opportunity for You:

- Directly report to the Head of Operations and support client onboarding management of all 'new to bank' Jewel clients, ensuring excellent client experience and adherence to all internal KYC/KYB policies and procedures
- Work in a collaborative, transparent, team focused environment
- Innovative and fulfilling work supporting the experience for Jewel's future clients
- Flexible remote work culture with plenty of team engagement
- Competitive salary aligned to the skills and experience you bring
- ***For a full role description, please contact 441.232.5270 or hr@psolutions.bm***

The Qualities We Seek:

- An entrepreneurial spirit
- A solution focused outlook
- An eager and willing mindset to drive company success
- A desire to work in a complex, fast-paced environment with varied and competing priorities

The Skills, Experience & Education We Need:

- 3+ Years' experience of working directly with client onboarding or ongoing Customer Due Diligence within Financial Services.
- Proven experience in dealing with HNWI and/or corporate clients
- Outstanding verbal, written, presentation, facilitation, and interactional skills
- Experience in influencing decision makers, stakeholders, and team members

If this opportunity is for you, submit your resume by November 8th 2022 to: Performance Solutions Limited, Suite 350, 11 Bermudiana Road, Pembroke, HM08, Bermuda. **hr@psolutions.bm** or Ph: 441-232-5270. All submissions will be held in confidence.