



FOOD AND BEVERAGE CAPTAIN

At the Loren at Pink Beach Hotel, exceptional service and flavors are the hallmarks of every dining experience. As a "Food & Beverage Captain", your passion for guest service and the pride you take in our menu offerings will ensure your outlet is a preferred dining destination and workplace. Ensuring that the highest level of service is kept within the F&B outlets. Taking guests orders and requests, all while maintaining professionalism. Set up and breakdown of the restaurant, delivering food and beverages to tables, working in sync with the bar staff. Tending to the guest's needs and always holding the restaurants standards. Assisting with training of new hires and ensuring the highest standard is always kept. Opening and closing of restaurant outlets. Stepping in on behalf of the Restaurant Manager and facilitating tasks in their absence. Stock taking and receiving of orders from vendors. Assists the Restaurant Manager with department inventory. Previous continuous experience of at least 2 years as a Lead Waiter or one (1) year experience as F&B Captain in a fine dining restaurant, or a fast-paced luxury hotel environment required. Good team leadership and basic trainer skills. Vast knowledge of wines, food & beverage services. Excellent organization, communication (verbal and written, fluent in English) and interpersonal skills. Proficient with self-cashiering and Micros or similar system preferred. Any hotel, customer service or Tourism certifications are a bonus. Previous continuous experience of at least 2 years as a Lead Waiter or one (1) year experience as F&B Captain in a fine dining restaurant, or a fast-paced luxury hotel environment required. Good team leadership and basic trainer skills. Vast knowledge of wines, food & beverage services. Excellent organization, communication (verbal and written, fluent in English) and interpersonal skills. Proficient with self-cashiering and Micros or similar system preferred. Any hotel, customer service or Tourism certifications are a bonus.

All positions involve shift work including weekends, nights, and public holidays. These roles also require a good physical condition as heavy lifting and physical labor may be involved. You may apply directly to The Loren at Pink Beach "Careers Website" by going to <https://thelorenhotel.bamboohr.com/jobs/>

Closing Date: November 4, 2022