



GOVERNMENT OF BERMUDA  
**Health Insurance Department**

## Requires a Nurse Case Manager (Consultant)

The successful candidate will report directly to the Senior Clinical Care Manager and will join the Case Management Team working on the health insurance benefits offered by HID.

**The candidate will be required to:**

- Conduct comprehensive client assessments initially and intermittently throughout the case management process.
- Develop patient oriented health care plans with established goals and prioritization of the client's needs.
- Determine the types of services and resources available in order to address the established goals or desired outcomes.
- Provide education to the client, family and/or caregiver, and members of the health care delivery team about treatment options, community resources and insurance benefits.
- Facilitate communication and coordination between client and members of the health care team.
- Plan with the family, client, and/or caregiver, the primary care physician, other health care providers, the payer, and the community, to maximize health care responses, quality, and cost effective outcomes.
- Conduct research, in conjunction with the Senior Clinical Care Manager to identify high risk clients and cases, reviewing claims history, conducting interviews, analyzing patient outcomes in context of best practice.
- Visit a variety of care settings on a weekly basis such as private homes, hospital and nursing/rest homes to perform clinical assessments, discuss clinical care needs and options.
- Collaborate with all other healthcare providers to coordinate and advocate for client clinical care needs, promote care efficiency and quality of care.
- Maintain client and program documentation in accordance with HID processes, applicable standards and regulations.
- Manage overseas claim cases, including pre-certifying cases prior to departure and coordinating care upon return.

**Essential Skills Required:**

- Bachelor's Degree in Nursing, with current licensure as RN through Bermuda Nursing Council.
- Minimum of 3 years professional clinical experience; 1 year of case management practice preferred.
- Excellent interpersonal and communication skills, with ability to analyze, plan and organize effectively.
- Demonstrated ability with clinical IT solutions, Microsoft applications.
- Clinical knowledge of chronic disease and case management practice, and ability to seek out and deliver evidence based practice.
- Knowledge of health insurance products and benefits, would be preferred.

**Please submit a CV and cover letter to the following:-**

Health Insurance Department

Director

2nd Floor, Sofia House

48 Church Street, Hamilton HM 12

Or email to: [wmsmith@gov.bm](mailto:wmsmith@gov.bm)

**Closing Date: 24th October 2022**