

Application Team Lead

Application Deadline:

Friday
August 26, 2022

Information Technology

Employment Opportunity



Supervise team members who are responsible for Corporate Application support within the Liberty's IT Shared Service. Ensure that the companies' business application systems, are developed, maintained and supported to achieve the efficient and effective delivery of services and information. Assist the Corporate Application Manager in the development and delivery of the Corporate Application support aspects of the IT Shared Service Plan.

As a senior position within the Corporate Application team, the applicant will take technical responsibility for executing complete projects, from gathering of requirements and preparing design documentation, through development and all stages of testing.

Key Responsibilities

- Provide supervision for other employees within the team, including: providing input to annual goals and objectives, monitoring quality and quantity of work, providing guidance on prioritisation of tasks, reviewing completed tasks and documentation, providing regular performance feedback
- Work closely with the Corporate Application Manager to promote development of staff under supervision
- Lead resolution of data integration-related issues
- Design, develop and implement integration solutions with use of Visual Studio and SQL
- Develop and update reports in response to new or changing user requirements
- Manage customer expectations and provide timely and effective business solution services
- Understand key business processes and applications, and develop relationships with key business stakeholders
- For project activities with a data integration component, lead requirements gathering, design and development, and all stages of testing through to user sign-off,
- Follow agreed ITIL processes, including Change Management
- Develop relationships with key vendors and ensure optimal use of vendor support channels
- Analyse user processes and produce data and process flow diagrams as well as reports and recommendations for improvements. Work with departments to design and implement more effective business processes.
- Manage interfaces, defined operational system processes and data extracts.
- Design and maintain interfaces, exports and imports, and ensure their smooth running where required.
- Undertake any other duties and responsibility as may be required from time to time.

Education and Experience

- A bachelor's or graduate's degree in programming, computer engineering, computer science, or a related field.
- Experience of supporting business application systems and an understanding of their architecture.
- Minimum of five (5) years data integration experience.
- SQL certification would be an asset.
- ITIL Foundation
- Extensive knowledge of data analytics, SQL, application development.
- Proven experience with leadership, management, and customer service.

Knowledge, Skills and Abilities

- Advanced programming skills PL/SQL and T-SQL required
- Sound knowledge of software development life-cycle management as well as project life cycle and change management knowledge
- Broad knowledge of function and characteristics of database architecture, design and associated system development and related best practices and methodologies
- Sound understanding of applications and data security
- Understanding of ITIL or equivalent methodologies
- Familiarity with ERPs, Asset Management architecture and key vendor environments (e.g. IBM, SAP, Oracle, Microsoft)
- Application or web development skills would be an asset
- Excellent analytical and problem-solving skills
- Excellent organisational and time management skills and ability to adapt to changes in priorities
- Excellent verbal and written communication skills including technical writing
- Strong customer service and interpersonal skills with the ability to liaise with vendors, consultants and employees at all levels
- Highly motivated, self-starter with high standard of personal integrity, and the ability to work as part of a team

Interested applicants may submit a cover letter and current resume at:

liberty.bm/careers

liberty.bm



Liberty Group Limited and its operating companies are drug, alcohol and smoke free environments. All successful applicants are required to pass a pre-employment drug and alcohol screening prior to an offer of employment.