

The Hamilton Princess & Beach Club, the Pink Palace and Bermuda's only urban luxury resort, is an island icon



HAMILTON PRINCESS

BERMUDA

HOTEL • BEACH CLUB • MARINA

BERMUDA'S LUXURY URBAN RESORT

At Hamilton Princess & Beach Club, our approach to Human Resources begins with selecting the best candidates to join our global team of service professionals committed to turning moments into memories for our guests. We are looking for engaged and exciting candidates who are looking for new opportunities in the 2022 season!

FAIRMONT GOLD MANAGER

Candidates must possess a minimum of four years, Hotel Concierge level, Fairmont Gold or Front Office experience with a minimum of two years managerial experience. A Degree or Diploma in Hospitality Management is an asset. An operational knowledge and proficiency in Front Office Systems – Property Manager.

Summary of Responsibilities: Responsible for all aspects of Guest Service and Guest Satisfaction that are generated and maintained in the Fairmont Gold Department whilst ensuring that all Fairmont Gold Standards of Service & Operational Procedures are adhered. Track and forecast daily, weekly, and monthly Fairmont Gold Occupancy levels and planning the department accordingly. Develop and maintain strong guest relationships to ensure Fairmont Gold Loyalty Handling all Fairmont Gold comments and managing the Fairmont Gold Guest History system and ensuring Guest information is updated. Facilitate the Training & Development of the Fairmont Gold Team. Accountable for operational costs and expenses – Monthly Profit and Loss Statement/ Adherence to budget.

The closing date for receipt of applications is July 20, 2022

Apply online at
<https://careers.accor.com/global/en>

THEHAMILTONPRINCESS.COM

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Hamilton Princess strictly adheres to all Health & Safety training, guidelines, and work practices previous, during, and following an epidemic established by Accor, Bermuda Government and international bodies - including the World Health Organization (WHO) and Centers for Disease Control and Prevention (CDC).