



Sun Life
International

Director, Operational Risk Management

Sun Life International is one of the world's leading and most diverse financial services organizations, with an excellent reputation for customer focus and innovation in all its markets. The Bermuda International operation was established in 1995 to offer life insurance annuity products to global high net worth individuals outside of North America.

Reporting to the Chief Risk Officer (CRO), the Director Operational Risk Management has full accountability for the operational risk management for SL International, working closely with SLI's leadership and the CRO to ensure all facets of operational risk are effectively monitored and managed. The Director supports the CRO in advising management on the monitoring, assessment, reporting and management of existing and emerging operational risks. They advise the business unit's leadership team on the effectiveness of internal controls in place and adherence to risk management policies/operating guidelines and act as the subject matter expert on a range of operational sub-risks. Primary Responsibilities include but are not limited to: Coordinating and communicating the reporting of operational risk events, top risks and emerging risks; Facilitating the development and monitoring of remediation action plans for risk breaches and events when they occur; Coordinating the successful execution of key risk management exercises; Supporting the CRO in carrying out a variety of responsibilities (such as: Providing first level challenge of business initiatives from an operational / non-financial risk perspective; Promoting risk awareness and strong risk culture among leadership and staff, Key risk identification, tracking and reporting; Policy non-compliance / attestations; Operational risk profile; Business Environment Questionnaire; Model and end user computing policy compliance; Formal Governance activities); and Acting with a degree of independence from front-line management, with a focus on enabling good decision-making by considering the risk implications of business proposals.

For a full description of the role, please email hr@psolutions.bm or call 441-232-5270.

Experience & Qualification Requirements:

- 10+ years' in-depth experience in the life insurance industry, including in-depth experience in enterprise risk management.
- University degree (Bachelor's degree or higher) in a related discipline.
- Self-motivated, organized, and able to manage multiple tasks with a high degree of accuracy while working toward challenging goals and deadlines.
- A strong team player with demonstrated experience collaborating with others.
- Strong written and verbal communication skills with the ability to confidently and clearly communicate complex issues to a variety of audiences.
- Strong influencing skills to engage senior leadership and partners.
- Willingness to work non-standard hours, oftentimes having to liaise with other Sun Life offices after regular office hours, due to these being located in other time zones.
- Cultural awareness and openness to persons from an array of different countries and backgrounds. Values diversity, equity and inclusion and supports an inclusive and respectful workplace.
- Ability to balance the paradoxical objectives of asserting independence in providing effective challenge to business propositions, while acting as a trusted advisor and enabler of business strategy.

If you have the skills and experience to fulfill this role, please forward a detailed resume and cover letter in confidence no later than June 24th, 2022, to: **Performance Solutions Limited**, Suite 350, 11 Bermudiana Road, Pembroke, HM08 Bermuda. Email: hr@psolutions.bm. Phone: 441-232-5270.