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Senior Claims Handler

Our client, Fidelis Insurance Holdings Ltd., is a global provider of specialty insurance and reinsurance through its Bermuda, London and Dublin entities. Fidelis is rated A (Excellent) by A.M. Best Company, Inc. and A- by Standard & Poors.

This position offers an exciting opportunity to join a growing claims team at the early stages of its development. You'll be part of building out the strategy as the business grows and expands. Reporting to the Head of Bermuda Claims, the successful candidate will manage and adjust a portfolio of claims for the Bermuda-based entity.

Fidelis is seeking an experienced, motivated claims professional who can adapt to a wide range of challenges and handle claims across a range of classes of business. Previous experience handling US Direct and Facultative Property claims is key. The role will include engagement with Underwriters, Brokers, co-insurers, Claims Service Providers (lawyers, adjusters, surveyors, engineers etc.), Operations, Actuarial, IT and Finance functions as applicable.

Duties and Responsibilities:

- Manage incoming claims notifications to Insurance & Reinsurance policies
- Manage all aspects of claims handling including logging, reporting, insured & broker correspondence, engagement of external legal resources, reserving and resolution
- Effectively collaborate with the Group Claims team, providing additional capacity as required (and subject to relevant operating guidelines)
- Liaise across entire Fidelis claims function to ensure uniformity of claims handling and monitoring where appropriate
- Attend conferences, plus meet clients, brokers and co-insurers with Underwriters as required
- Attend or lead market meetings where required, leading the market in claim strategy and case resolution
- Ensure that all claims information is accurately recorded in the system of record, and service targets are achieved
- Support the monthly and quarterly close process including monthly reserve reconciliations and liaising with the Underwriting, Operations, Finance and Actuarial departments
- Liaise with the outwards reinsurance recovery team, providing Claims related information to support the recovery process where required
- Build and maintain a network of line of business expert contacts, monitor significant market losses, and report claims intelligence to the business
- Participate in internal peer review and claims audits as required
- Develop relationships with US brokers and US co-insurance market as required

Minimum Qualifications, Skills & Experience:

- 5 years' recent experience successfully handling US Direct & Facultative Property Claims
- Completion of, or progress towards, an ACII or equivalent designation preferred
- Demonstrated experience with, and understanding of, Underwriting and Claims systems
- Ability to master new concepts quickly, and take initiative with own personal development
- Proven prioritization and time management skills with accurate results
- Excellent communication and relationship building skills across a variety of stakeholders
- Self-leadership and ability to work effectively both independently and within a team

To apply please send your résumé to bdajobs@expertisegroup.com. All applications are handled in a confidential manner and in accordance with Expertise's Privacy Policy, available on our website.

Closing Date: May 16, 2022

