



The Hamilton Princess & Beach Club,
the Pink Palace and Bermuda's only
urban luxury resort, is an island icon



HAMILTON PRINCESS

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The Hamilton Princess & Beach Club, the Pink Palace and Bermuda's only urban luxury resort, is an island icon. Our approach to Human Resources begins with selecting the best candidates to join our global team of service professionals committed to turning moments into memories for our guests.

ROOM ATTENDANT

Previous housekeeping experience in a luxury hotel environment is an asset. Excellent communication and organizational skills. Must possess a strong work ethic and be able to work efficiently in a demanding, fast paced environment. Must be physically fit and have the ability to stand, lift, push and pull for long periods during shift. Ability to work well under pressure.

Summary of Responsibilities: Ensure guest rooms are cleaned to exacting Fairmont standards. Treat each and every Guest as a unique individual. Anticipate Guests' needs with thoughtful and personal touches. Resolve Guest problems and never saying "no" without offering an alternative. Be an ambassador for the Brand, Hotel, Community and Colleagues.

HOUSEKEEPING SUPERVISOR

This position reports to the Executive Housekeeper. High school diploma required; Hospitality degree is an asset. At least 2 years housekeeping experience in a luxury hotel environment required. At least 1 year supervisory experience is preferred; basic training skills are required. Excellent communication and organizational skills. Ability to work well under pressure. Demonstrated strong attention to detail and the ability to meet exacting standards

Summary of Responsibilities: Ensure cleanliness of guest corridors, rooms, and other specific areas of the hotel as assigned. Proactively identify potential day-to-day operational concerns, determine appropriate solutions and follow-up to ensure high service levels are maintained. Manage all aspects of Room Attendants' performance including the completion of annual performance reviews. Assist in the preparation of preventive housekeeping maintenance reports and analyses. Promptly respond to guest complaints and ensure appropriate follow up activities occur and all items are documented according to standard operating procedures.

ASSISTANT OUTLET MANAGER

Candidates must have an undergraduate Food & Beverage or Hotel Management degree is preferred. Three (3) years' experience in a supervisory role within a luxury hotel or fine dining restaurant is required. A strong beverage knowledge, particularly of wines, is strongly preferred. Knowledge of Delphi, Micros POS System, is required. Strong work ethic, highly responsible, reliable and the ability to work extended hours including evenings, public holidays and weekends is required. Provide operational support and coverage as required, including bar service and food service.

Summary of Responsibilities: Assist in the development and implementation of innovative promotional and sales events by constantly seeking out creative ways to improve service and increase business volume; Assist with the development of menus, wine lists, specifications and standards for all beverage operations; Facilitate Food and Beverage training as required; Assist in the preparation and execution of the annual restaurant budget, capital plan and strategic projects as required; Schedule and manage staff to support our service level commitments and labour cost goals and produce weekly payroll as required.

The closing date for applications is April 22, 2022.

Apply online at
<https://careers.accor.com/global/en>

THEHAMILTONPRINCESS.COM
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Hamilton Princess strictly adheres to all Health & Safety training, guidelines, and work practices previous, during, and following an epidemic established by Accor, Bermuda Government and international bodies - including the World Health Organization (WHO) and Centers for Disease Control and Prevention (CDC).