

Service Supervisor(s) - Chiller & Refrigeration

At AIRCARE, excellence is every day. If you are committed to service excellence and have the relevant experience, we invite your application for the position of a highly motivated Service Supervisor – Chill & Refrigeration.

Key Responsibilities

- Motivating and training staff. Assures technical capabilities for field force is consistent with current contractual commitments and market strategy.
- Delegate and organise work of other technicians to achieve budgeted operating plans and ensure customer satisfaction.
- Performing site surveys, replacement, modifications, and technical support as needed or requested by the customer.
- Promptly address customer concerns to assure resolution and maintain long-term relationships.
- Take responsibility for team safety performance and program compliance.
- Responding to or assisting other Service Technicians, responding to emergency service calls to keep system downtime to a minimum.
- Providing counsel, coaching and leadership and/or analyze, troubleshoot, repair, and restore equipment/systems to full operation and recommend revisions, replacements/upgrades when necessary for effectiveness or in cases of obsolescence.
- Customer satisfaction is your priority.

Key Qualifications/Abilities

- Associates degree or equivalent 2-year qualification from a college or technical school with a certificate in either Refrigeration, Air Conditioning, or Heating and Ventilation.
- Completed a 3-year minimum apprenticeship as a Refrigeration or Air Conditioning Engineer.
- Minimum of 10 years related industry experience with increasing responsibility.
- Factory trained with Carrier, Trane, York or McQuay, or another recognised Chiller manufacturer (Chiller team).
- Factory training in Multistack / Turbcor equipment / mag-bearing compressors at high level (Chiller team).
- Excellent knowledge of Supermarket Rack/Pack equipment including CPC controls (Refrigeration team)
- Experience in all refrigeration equipment EG: bottle coolers, icemakers Walk-In, Warehouse equipment (Refrigeration team).
- Exceptionally strong Electrical knowledge – including the ability to troubleshoot high voltage/low voltage equipment, controls and VFD's.
- High level of computer literacy – including ability to use Vendor specific software to troubleshoot and fine-tune parameters.

Apply to:

Email:

humanresources@aircare.bm

Mail:

P.O. Box HM 1750
Hamilton HM GX

Address:

25 Serpentine Road
Pembroke HM 07
Bermuda

An attractive salary and benefits package is offered and will be commensurate with experience. Preference will be given to persons with Vendor specific training. Applications will be held in the strictest of confidence.

AIRCARE is a drug & alcohol free environment. The Company requires all successful applicants to take a pre-employment drug test once an offer of employment has been accepted. AIRCARE is a part of the AG Holdings Limited Group of Companies. Visit agh.bm

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| ⚙️ Air conditioning/heating | ⚙️ Energy efficiency | ⚙️ Commercial refrigeration |
| 🔥 Fire protection | ⚙️ Automation systems | ⚙️ Ventilation |
| 💡 LED lighting | ⚙️ Commercial plumbing | ⚙️ Indoor air quality |