

WE'RE HIRING

HEAD OF TECHNOLOGY

Digicel is seeking an experience candidate for the position of **Head of Technology** with strong leadership, people management, communication and interpersonal skills and an in-depth understanding of Technical Operations, associated processes and procedures and an understanding of commercial impacts of operational failures.

The Head of Technology will manage, establish current and future direction and policy of the Network Operations, Switching, IP Transport, Data and Voice Core, Headend, Subsea Connections, Transmission and Mobile Networks, which will ensure that offered services and products are delivered to the end customer.

The suitable candidate will plan and manage the evolution of the Networks to position Digicel to grow market share and deliver value for Shareholders. The suitable candidate will also build, operate and maintain to carrier class standards the core and access networks. Develop and foster environments that support and encourages synergistic working across Digicel and Hub of centralize departments.

Other Responsibilities include (but are not limited to):

- Ensure that all components of the telecommunications network are designed, built, and maintained in accordance with recognized industry standards
- Build strong relationships with key stakeholders and decision makers within Bermuda including but not limited to Carriers and Key Customers
- Meet or exceed Digicel strategic goals, as well as, ensure corporate targets are met and act as the catalyst for development of a performance driven organization by owning and driving the Performance Management Process and culture for the department
- Develop, oversee and manage the divisional operating and capital expenditures to ensure they are in line with expense budget and forecasts respectively
- Provide strategic and tactical feedback within the Executive team and directly to the CTO and CEO on all matters relating to Technical Operations
- Produce weekly and monthly Board reports

Qualifications and Experience required:

- A Bachelor's Degree in Engineering or equivalent
- 10-15 years' experience in a Mobile, Broadband, Field Operations
- Minimum 5 years working directly related to the specified duties and responsibilities
- In-depth working knowledge of Mobile networks
- Experience with Switching and Mobile networks, xPON and xWDM technologies; TELCO based Transport and Transmission systems
- Good knowledge of access technologies
- Good knowledge and use of Microsoft office packages
- Ability to analyze data/statistics and present findings in a coherent and understandable way

Interested persons should apply with a cover letter and detailed resume to hr.recruitment@digicelgroup.com.

Closing date: **March 10th, 2022**