

Join a team who cares about excellence

QUALITY MANAGER

QUALITY & RISK MANAGEMENT DEPARTMENT

Bermuda Hospitals Board strives to provide the highest in quality health care and patient-focused care through service excellence, education and leadership. We are seeking qualified, highly motivated and skilled professional nurses to work in a supportive, but demanding environment. The ability to work harmoniously within a team of professionals is critical as we continue to improve patient care.

The Quality Manager will act as the key resource for quality, patient safety, and performance improvement for designated Clinical Teams within Hospital Units. Additionally, the Quality Manager will lead, oversee specific Quality, Patient Safety & Clinical Risk Departmental functions, as well as represent the Department on specific committees and forums.

Key responsibilities include:

- Supports Clinical Units with the adoption of and compliance with best practice, accreditation standards and the Model for Improvement.
- Supports the planning / implementation of safety initiatives and process improvements.
- Participates in the root cause analysis (RCA) and failure modes and effects analysis (FMEA) processes to prevent or investigate sentinel events as required
- Supports the development, implementation, and follow-up of proactive / reactive risk management strategies
- Supports metric development, data collection, analysis and reporting for designated Units – turning data into meaningful knowledge for the Department
- Promotes a culture of safety / quality (including providing support for Unit-Based Quality Teams)

Qualifications/Experience & Registration required:

- Bachelor's Degree in Nursing or in other clinical discipline, strongly preferred
- Certified Professional in Healthcare Quality (CPHQ) or equivalent
- Three to five (3 – 5) years of work experience in a clinical setting
- Knowledge of accreditation processes is an asset
- Experience in successfully implementing a major change initiative in a hospital / healthcare setting

Schedule: 35 hours per week

If you want to make a difference, and if your experience and qualifications match the above criteria,
visit www.bermudahospitals.com, and apply through BHB Jobs NOW.
Select "Work at BHB" and follow the steps.



Bermuda Hospitals Board

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TO PURSUE
EXCELLENCE
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