



Do you have what it takes to be a part of our dynamic Beverage Team??
Pitt & Company invites applications for an experienced and driven:
BEVERAGE TECHNICIAN

The Beverage Technician will be responsible providing technical service for all beverage needs including but not limited to coffee machines, frozen beverage machines, draft beer systems and paper dispensers.

Duties will include:

- Install, service and maintain equipment to be placed in trade accounts, hotels/restaurants/bars and any other outlet as per the needs of the business and to promote sales.
- Analyze issues with equipment and make necessary repairs as needed.
- Replace parts and/or equipment in seasonal venues to ensure consistent functionality.
- Record and prioritize incoming service calls and execute in a courteous and timely manner.
- Contact customers regarding service problems and communicate with the sales team to ensure customer needs are met.
- Monitor and maintain machine parts inventory and order parts as needed.
- Ensure timely picking, packing and delivery.
- Train service staff in the correct use of equipment with daily cleaning practices.
- Attend training to develop relevant knowledge and skills.
- Relay orders to the sales team as necessary and merchandise if required.
- Assist the Sales and Marketing teams with event management as needed.

Applicants will require:

- Two to three years of experience as a technician, technician apprentice or relevant work experience (Prior experience with servicing coffee machines is preferred)
- Must be willing to train to become a certified Nespresso machine technician and to obtain T.I.P.S. Certification
- Must have own transportation and a clean driving record
- Must have the ability to multitask, prioritize and manage time efficiently
- Excellent verbal and written communication skills
- Creative problem solver who thrives when presented with a challenge
- Must be able to analyze problems and strategize for better solutions
- Flexible and able to multitask on several different aspects of a project or on multiple projects
- Able to take initiative to recommend projects, product improvements or cost reductions
- Strict attention to detail
- Proficient computer skills, Microsoft Office Suite (Word, PowerPoint, Outlook, and Excel)
- Excellent communicator; able to understand instructions and communicate effectively

This is a full-time position, hours Monday to Friday from 8.00am to 5.00pm, however, the incumbent is expected to work the necessary over-time hours to complete the role.

Interested applicants should apply in writing by the **2 of April, 2021** to: Human Resources, Pitt & Company Ltd., P.O. Box HM 506, Hamilton, HM CX, Bermuda, OR via email to: cpacheco@bga.bm.

Only applicants short-listed for interviews will be contacted.

All applications will be treated in strict confidence.

The successful applicant will receive a competitive compensation package which would include Major Medical and Life Insurance as well as Group discounts to: The Phoenix Stores Ltd., SAL Ltd., Aberfeldy Nurseries Ltd. and warehouse pricing at Pitt & Company Ltd. and Bermuda General Agency Ltd.