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For over 125 years, Hamilton Princess & Beach Club has played a major role in Bermuda's hospitality industry. Now fully renovated, and with a culture of delivering quality and high standards of service in the past, the Hotel prepares to embrace the future as the premier luxury travel destination in Bermuda.

We are accepting applications for the following position. Applicants must be aware that irregular hours, including split shifts, and public holiday work may be required.

Spa Therapist

At Hamilton Princess & Beach Club, our approach to Human Resources begins with selecting the best candidates to join our global team of service professionals committed to turning moments into memories for our guests. As a member of our Spa team your passion and engaging interpersonal skills will ensure exceptional guest service standards.

Reporting to the Lead Spa Therapist, responsibilities and essential job functions include, but are not limited to, the following:

- Consistently offer professional, engaging and proactive guest service while supporting fellow Colleagues
- Provide an exceptional guest service experience by performing massage and body treatments in minimum modalities of Swedish, Aromatherapy, Deep Tissue, Hot Stone, Body Scrub and Body Wrap in a professional and engaging manner
- Perform skin care treatments utilizing facial machinery, depilatory waxing services and nail services including natural nail spa manicure, spa pedicure and gel nail services
- Maintain a clean, hygienic and neat work environment at all times, ensuring all equipment is in safe working condition
- Generate sales by recommending and/or up-selling products and services
- Resolve guest concerns in a prompt and efficient manner
- Follow and ensure compliance with all corporate, hotel, departmental and safety policies and procedures
- Participate in special projects, events and promotions as required

Desired Qualifications and Experience:

- At least 2 years' post-certification experience in massage and spa therapy is required; experience in a luxury hotel environment is strongly preferred
- Esthetician/Cosmetology license and/or a diploma in Beauty or Spa Therapy along with current First Aid and CPR certification
- Proven ability to focus attention on guests needs along with excellent interpersonal and communication skills
- Excellent organizational skills with ability to prioritize and multi-task
- Proven ability to work in a demanding fast paced environment
- Proven ability to work cohesively as part of a team in a multi cultural, diverse environment
- Strong work ethic, highly responsible, reliable and the ability to work extended hours including evenings, public holidays and weekends

Closing date for applications: October 16 2020