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Senior Manager - IT Solutions Delivery

You are our solutions delivery expert. You work with our Caribbean and Bermuda Cluster to ensure all hosted applications are highly available. You're energized by application strategy, road mapping and application security. You are the key contact for application planning, monitoring and vendor escalation. You are responsible for enterprise content management and business intelligence strategy. You understand the importance of information security and data management and continuously elevate your knowledge in this domain. You are go-to person providing support to our CIO.

## The standard requirements of this role include:

- Relevant professional IT certificate or qualification such as MCITP DBA, MCITP or Business Intelligence accreditations
  - Bachelor's degree (in computer science or information systems related field is preferred)
  - 8 years' relevant work experience with at least 3 years at a Manager level
- 8 years' operational support experience in a medium-sized corporate environment with practice management systems and enterprise content management systems (i.e. SharePoint)
- Experience liaising with employees at all levels of the organization and proven exceptional client service skills
- Experience conducting Vendor Risk assessments across a geographical spread of service providers
- Experience conducting Business Impacts Assessments against critical technology and business assets

## Preferred:

- At least 8 years' SQL experience of which 4 years should be in a development role
- At least 8 years' experience with SQL Reporting Services or Crystal

All candidates must have demonstrated skills in client service and project management relevant to the role. This position requires inclusive team contributors, who have the proven ability to interact with a wide diversity of people across our organization. Candidates must have the ability to work a flexible schedule as needed.

All applications should be submitted online at: <a href="https://www.deloitte.com/bm/careers">www.deloitte.com/bm/careers</a>
Keyword: BM178665EN

Please note to apply for this position you will need to submit a cover letter and CV through the above link.

Talent
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Deadline for Applications: August 27, 2020