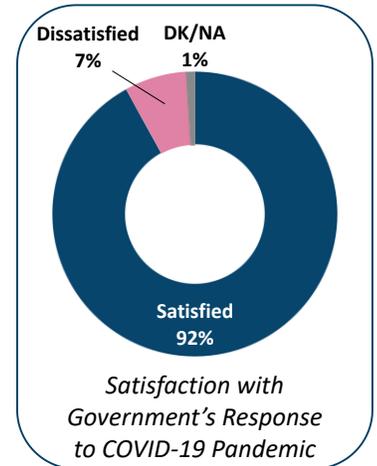


MEDIA RELEASE: May 19, 2020

The vast majority of residents are satisfied with the Government’s response to the COVID-19 pandemic.

**BERMUDA:** As part of a recent pulse survey conducted by Total Research Associates and Narrative Research, a local market research and public opinion company, residents were surveyed to better understand their thoughts and opinions regarding the Government’s response to the COVID-19 Pandemic.

It is positive to note that the vast majority (92%) indicate they are satisfied with the Government’s response overall. Indeed, one-third indicate they are *completely satisfied* with the response, while six in ten indicate they are *mostly satisfied*. The predominant reasons for their satisfaction include the Government doing a good job, the Government’s strong communications efforts, and the implementation of the lockdown. Conversely, among the small number dissatisfied (n=25), the predominant reasons include the perception that Government communication is poor, that the lockdown should have occurred earlier, and that there is a need to improve testing.



**Reasons for Satisfaction with Government’s Response to COVID-19 Pandemic**

-  **42%** They are doing a good job/They are doing everything they can
-  **24%** Good communication/Keeping the public informed/up to date
-  **14%** Took steps to minimize the spread/Implemented lockdown

**Reasons for Dissatisfaction with Government’s Response to COVID-19 Pandemic**

-  **27%** Poor communication/Not keeping the public informed
-  **24%** Should have responded/locked down earlier
-  **16%** Need to improve testing

In regards to the ‘Shelter in Place’ order, which was in full effect at the time of data collection, two thirds of residents rate it as highly effective in stopping the spread of COVID-19 (providing scores of 8-10 on a 10-point scale). Of those who rate it less than effective (n=58), the predominant reason for their rating is that other residents are not following the order. Of note, non-Bermudians living on the Island, and residents aged 55 and older are more likely to rate the ‘Shelter in Place’ order as highly effective.



**Reasons for Rating ‘Stay in Place’ Order Less Than Effective in Stopping Spread of COVID-19**

-  **34%** People aren’t following the order/lockdown
-  **17%** It doesn’t stop the virus/Virus will keep spreading
-  **13%** Not restrictive enough/Order not being enforced

These results are part of a snapshot TRA Bermuda Omnibus® pulse survey conducted in April 2020 with a random sample of 400 adult residents of Bermuda (18 years of age or older). The survey was conducted by phone from April 22-29, 2020. Overall results accurate to within  $\pm 4.9$  percentage points, 95 out of 100 times. *More results from this study will be released in coming days.*

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