

Expertise

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Senior Claims Adjuster

Our client, Fidelis Insurance Holdings Ltd., is a global provider of specialty insurance and reinsurance through its Bermuda, London and Dublin entities. Fidelis is rated A- (Excellent) by A.M. Best Company, Inc.

Reporting to the Group Head of Claims the purpose of this role is to manage all claims services provided from our Bermuda office.

Duties and Responsibilities:

- Manage the handling and reporting of claims arising from policies underwritten by our Bermuda based entity
- Drive the changes necessary to implement and maintain an operating model that can scale with the business as it grows and develops
- Control all processes undertaken within the claims function, including maintaining and updating process maps, determining which processes can be outsourced, which ones can be automated and which ones need to be carried out internally
- Identify and investigate global claims activity and report on this internally to assist in identify and capitalise on opportunities
- Deliver to underwriters and management written and verbal reports on claims data, trends, policy wording issues and any other market intelligence
- Participate in marketing efforts aimed at strengthening the Fidelis brand within the Bermuda markets
- Monitor and report on FIBL KPI's, reporting to the Group Head of Claims
- Provide claims advice on product & form development in support of the underwriting teams
- Provide support to Fidelis' compliance function as required in connection with the maintenance of Group and entity regulation by the BMA in relation to claims management
- Support the monthly close process including monthly reserve reconciliations and liaise with the Operations, Finance and Actuarial departments
- Take responsibility for planning and managing the output from Cedant audits

Minimum Qualifications, Skills & Experience:

- University degree plus ACII or equivalent designation
- At least 5 years' experience in a similar role
- Demonstrated technical claims handling experience across a broad range of classes of business with a proven ability to be able to adapt to different product lines
- Experience in managing a reinsurance portfolio of claims
- Strong network across the market and ability to gather market intelligence
- Ability to develop and maintain internal and external business relationships at senior level
- Strong analytical skills with excellent attention to detail
- Experience with:
 - o Managing within regulations which affect the Claims Department
 - o Reinsurance Claims Audits encompassing both Property and Casualty claims and/or undertaking In-house Claims Audits ensuring compliance with 'Best Practice' procedures in other claims offices across the Group

To apply please send your résumé to jobs@expertise.bm.

All enquiries will be dealt with in strict confidence.

Closing Date: April 13, 2020

FIDELIS