

Systems Analyst

You are a motivated team player with a positive attitude. You do not know the answer to every question, but you know how to find potential solutions and you test them quickly. You enjoy learning new things and innovating.

You should have...

- Remarkable attention to detail in everything you do
- Commitment to delivering outstanding customer service to end users
- 3+ years of verifiable experience in an similar IT support capacity
- Patience and persistence in the face of complexity
- Excellent communication skills, including written English

...plus one or more of the following:

- Any of the below technology certifications in good standing
 - Expert or Associate certification(s) on Microsoft platforms
 - Security or network certifications such as Security+, CISSP, CCNA, CCNP, etc
- Familiarity with helpdesk tools such as Zendesk, ServiceNow, etc.
- Previous experience supporting Office 365
- Previous experience with Surface, HP, Cisco, or firewall hardware
- Scripting in PowerShell, Python, or similar

Applications will be treated in strict confidence and should be in writing with full resume, cover letter and references and sent to:

Expertise Limited
8 Par-La-Ville Road
Mintflower Place, 2nd Floor
Hamilton, HM 08
Phone: 296-0336

Or email to bdajobs@expertise.bm or apply online at www.bermudajobboard.bm.

Closing date: October 23, 2019

The logo for Expertise Limited, featuring the word "Expertise" in a serif font with a small graphic of a pen nib above the letter 'i'.

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