



Casualty Claims Manager

Liberty Specialty Markets Agency Limited (LSMA) offers specialty and commercial insurance and reinsurance solutions. As a managing general agency LSMA has full underwriting and claims handling authority on behalf of its parent, Liberty Specialty Markets Bermuda Limit, and other approved third party capital providers. As part of the global Liberty Specialty Markets family we provide a diverse range of products and services through platforms in Bermuda, the United States, Latin America, London (in both the Company and Lloyd's markets), the Middle East, and Asia. LSMA strives to offer a work environment where careers can flourish, and where an emphasis is placed on professional growth and development.

The Casualty Claims Manager will work under the direction of the Head of Bermuda Claims, and in collaboration with other members of the Bermuda Claims Team. Although their focus will be on casualty, they will be expected to support the department across product lines. The successful applicant will be a self-starter with a strong sense of accountability and ownership of work assigned. They must be able to deliver results under tight deadlines with minimal supervision. Given the nature of our work, it will be necessary to work outside ordinary business hours from time to time.

Leadership Responsibilities

- Monitor casualty claims handling processes and make recommendations for changes to increase efficiencies and productivity;
- Provide training and mentorship to other team members;
- Coordinate regular claims update meetings with claims handlers and underwriters;
- Assist the Head of Bermuda Claims with ad-hoc management-related projects to support transition within the claims team and wider company.

Claims Handling Responsibilities

- Serve as subject matter expert for casualty claims;
- Effectively manage a diverse book of complex and significant claims;
- Establish a process for efficient and effective handling of low exposure claims;
- Carry out, document and communicate liability, coverage and exposure reviews;
- Represent the company's interests at claims meetings, mediations, and arbitration hearings, both locally and overseas;
- Establish expense and indemnity reserves within the authority established by the Head of Bermuda Claims and maintain necessary documentation to support those reserves;
- Develop and execute claims handling and litigation plans;
- Track and control claim-related expenses;
- Complete ad-hoc claims-related projects as required.

Underwriting Support Responsibilities

- Review and draft bespoke policy forms and endorsements;
- Provide analysis and guidance on liability trends and issues affecting exposure;
- Attend underwriting meetings;
- Provide pre-underwriting intelligence on specific risks.

Internal & External Stakeholder Engagement

- Provide large loss reports in various established formats to internal and external stakeholders;
- Support the development of an enhanced claims value proposition across LSM.

Required Skills, Qualifications & Experience

- An undergraduate degree from an accredited college or university;
- Either a law degree or a demonstrated understanding of liability principals as well as the dispute resolution process;
- 5 years or more casualty claim handling experience;
- Additional experience handling claims on other lines is an advantage;
- High level of insurance industry knowledge;
- Advanced computer literacy skills, including PowerPoint, Microsoft Word and Excel;
- Ability to coordinate people and processes across several locations;
- Excellent written, verbal and organizational skills with an ability to work with all levels of management together with a track record as a team player; and
- A proven ability to work under pressure and meet tight deadlines in a fast paced dynamic environment.

If you believe you possess the experience and potential required please apply in writing, no later than October 11th, 2019 with a detailed resume to: BermudaHR@LibertyGlobalGroup.com or deliver by hand to: Human Resources, LSM (Bermuda) Limited, 141 Front Street (7th floor), Hamilton HM19, Bermuda.