

## INNOVATION LEAD

Bermuda Commercial Bank Limited (“BCB”) is recruiting a highly qualified, creative, dynamic, entrepreneurial, and results orientated individual to fulfil the role of Innovation Lead. Reporting to the Chief Innovation Officer this role has responsibility to bring innovation across the entire business chain. Presenting ideas and solutions to the Business and then lead the transformation of these ideas, into practical analyses and identify required changes, capture and document requirements, assess the impact and assist with the design and successful implementation of identified solutions (full project management). The role will focus on transformational changes to the organization, aligned with BCB's purpose and vision.

### Role & Responsibilities:

- Use innovation to solve problems, improve the product and service offerings, enhance the customer experience and address operational inefficiencies by doing things in a different way;
- Work with the business and to generate innovation ideas and solutions using the latest technology to support the business and strategic plan;
- Keeping up to date with the latest technology, ideas, trends, market intelligence and ensure the Business and Management are kept apprised;
- Being forward thinking and looking ahead to what is happening in the industry and what customers want;
- Translate innovation into business solutions through a strategic approach;
- Facilitate open innovation within the organization and through partnerships;
- Prepare the business case to support the innovation; secure approval / budget / commitment and lead the implementation;
- Understand, analyse and document business requirements, author process documentation and other project deliverables;
- Work with business and/or IT experts to determine requirements for projects, create and execute test plans and other validations;
- Manage projects to define and implement optimal process changes designed to enhance productivity, cost control and service quality in the business units;
- Ensure smooth transition from project to support with necessary documentation;
- Implement changes through end-user sensitisation;
- Outline and administer training on any changes to the bank processes and ensure training needs for new projects are identified;
- Create and update various bank presentations and communicate information to all necessary stakeholders; and.
- Any other business related analysis, project support and or process related items as assigned.

### Experience

- Degree in Business / Finance (or equivalent);
- Business Analyst/ Project Management qualification
- 5 – 10 years' experience in a similar role within financial services industry, preferably banking with latest industry knowledge on regulations, compliance and governance;
- Successful track record managing projects on-time and on-budget, identifying and delivering effective solutions with tangible benefits in short timescales, and implementing effective change across organizations;
- Proven experience in utilizing the latest technology and software to deliver innovative solutions;
- Excellent analytical and data analysis skills
- Advanced MS Suite application knowledge including Excel, Powerpoint and Visio;
- Exhibit strong knowledge of business operations and leadership skills;
- Excellent understanding of team dynamics and best methods to lead change;
- Ability to work between functional and technical teams;
- Proven ability in enterprise/operational risk and re-engineering process flows and business operations
- Strong verbal and written communication skills;
- Suited to an evolving organisation; self-motivated, flexible, adaptable with ambiguity and proactive with good time management skills.

Compensation will be commensurate with the successful candidate's experiences and will include a base salary and a discretionary performance related bonus. References will be requested and verified. Background checks will be conducted on shortlisted applicants.

Interested persons should apply by forwarding an application letter and résumé no later than July 19, 2019 to [jobs@bcb.bm](mailto:jobs@bcb.bm) or by post to Bermuda Commercial Bank Limited, Attention: Human Resources Department, PO Box HM 1748, Hamilton, HM GX, Bermuda.

Bermuda Commercial Bank Limited is licensed and regulated by the Bermuda Monetary Authority to conduct banking and investment business under the Banks and Deposit Companies Act 1999 and the Investment Business Act 2003.