



Our client, **Take Five Ltd**, is seeking applications for the following position:

Operations Manager (Buzz)

The successful candidate will oversee the operations of all Buzz outlets and will have a dual reporting line to the Managing Director and the Executive Chef.

All applicants are required to be team players, self-starters, responsible, honest, reliable, diligent, demonstrate good judgment and able to think quickly and clearly. All applicants must be able to work on Saturdays, Sundays and Holidays.

Take Five Limited, maintains a drug-free work environment and reserve the right to perform pre-employment drug tests and criminal background checks.

Essential Duties and Responsibilities:

- Work with Executive Management to develop objectives and plan for sales optimization
- Increase product sales according to the company's business plan targets and take early remedial action if they fall below targets
- Provide monthly reports on the outlets' performance, progress against targets, action plans and budgets
- Select or create successful menu items based on many considerations, and assign prices based on cost analysis
- Ensure organizational standards are maintained across all outlets through scheduled and consistent site visits
- Investigate and resolve complaints concerning food quality and services
- In conjunction with Human Resources, assist with the recruitment, induction training, appraisals, motivation and standards of job performance for Buzz employees and managers
- In conjunction with Human Resources, appraise and manage employee and manager performance with an emphasis on the Outlet Managers' autonomy and management skills
- Marketing and advertising the Company's product and services
- Manage and oversee new projects and project rollouts including Grand Openings of new outlets
- Manage equipment replacement, testing and vendor relationships
- Comply and with all Health & Safety standards and regulations

Qualifications, Skills and Experience:

- A minimum of an Associates Degree in Culinary Arts, Management, or Business or commensurate experience
- A minimum of five (5) years' experience in a similar role in the restaurant industry
- Proven record of strong leadership, interpersonal and supervisory skills
- Analytical with ability to solve problems in a fast-paced environment
- Ability to produce and interpret financial reports and operational analyses
- Positive attitude and good work ethic demonstrated in a high pressure environment

Interested applicants should apply in writing and submit two professional references to:

Ontru: Human Resources – **Take Five Ltd**
20 Church Street, 2nd Floor, Suite 205,
Hamilton, HM 11
Or email: hr@ontru.bm

All applications must be received no later than March 15, 2018.