



Employment Opportunities

The ELBOW BEACH HOTEL AND DEVELOPMENT COMPANY LIMITED
is seeking the following:

SPA OPERATIONS MANAGER

We are looking for a dynamic leader to manage our luxury spa. Key to the role is managing and supervising all areas of the spa and related retail operations; ensuring that the highest standards are met to maximize guest experience.

The successful applicant will be responsible for the following: maintaining the operating criteria; selecting and liaising with retail vendors; establishing and maintaining marketing objectives for spa promotions and events; managing VIP guest visits; managing employee relations; conducting and organizing training; maintaining budget and managing payroll functions. Applicants must have excellent communication skills and knowledge of current international spa trends including Holistic Spa Therapies.

Knowledge of spa industry computerized systems (specifically, "SpaSoft") is desirable. Ability to use Excel, Microsoft Word, Power Point & Internet applications is essential to this role.

Candidates should have ten (10) years' experience in spa, guest services, front desk, spa sales and marketing; and at least two (2) years' in a management position within a luxury spa or holistic environment.

This position requires the incumbent to work evenings, weekends & public holidays.

1 SPA & BEAUTY THERAPIST AND 1 SPA THERAPIST / YOGA INSTRUCTOR

Both positions require three (3) years' luxury spa experience, providing a variety of spa treatments, including: therapeutic body massage & wraps; Swedish & ESPA body treatments; ESPA facials & massage techniques; manicure and pedicure; consultation and the up-selling of spa treatments and retail products. Candidates must also be experienced and able to perform all aspects of body treatments, specializing in Ayurvedic, Reflexology, Maternity and Thai treatments and have the ability to apply makeup to our guests as required. In addition, the Spa Therapist/Yoga Instructor also requires experience running Yoga classes.

This position requires a recognized Therapy & Beauty Certification, such as: 'Comite International D'Esthetique Et De Cosmetologie' (CIDESCO), City & Guilds, or 'International Therapy Examination Council' (ITEC) in face, body, and massage therapy. The applicant must be trustworthy, customer focused, conscientious and have strong communication skills.

Knowledge of specific spa industry computerized systems, such as "SpaSoft" is desirable. The use of Excel, Microsoft Word & Microsoft Office Administration, Power Point & Internet applications will be an asset.

These positions require work on evenings, weekends & public holidays.

SHIFT OPERATOR

We require a mature and reliable individual with a minimum of three (3) years' experience in Engineering/Maintenance trades. Applicants should hold a technical certificate in a mechanical or electrical trade. The successful candidate will be required to troubleshoot a variety of engineering issues and possess computer skills to operate a computer controlled HVAC system. The incumbent will be required to monitor a variety of machinery, a wastewater treatment facility and a boiler system.

The post will require the individual to assist with general maintenance projects. The position also requires the incumbent to respond to hotel guest calls and related emergencies to deal with and reinstate household electrical plumbing and entertainment systems.

This position involves monthly rotating shifts, 4:00pm to 12:30am and 12:00am to 8:30am and will include weekends and public holidays.

Please apply with resume and references to:

Elbow Beach Hotel
Human Resource Department
P.O. Box HM 455
Hamilton HM BX
E-Mail: HumanResources@elbowbeachbermuda.com

Closing Date: December 4th, 2017

Only Bermudians, Spouse of Bermudians and Permanent Resident Card (PRC) holders need apply for the above positions.