

Operations Manager

The Operations Manager of Court House Squash & Wellness is responsible for the daily operation of the business including driving income through sales and promotions, achieving monthly and annual goals, staff management and training and the day to day running of the facility. This individual must be service-orientated and have thorough knowledge of the fitness and wellness industry.

Responsibilities:

- Assisting in the recruitment of personnel
- Supervises all staff and conducts staff development, performance, and evaluations including staff disciplinary actions and corrective meetings.
- Develop specific plans to ensure revenue growth in all company's products
- Improve member retention
- Retain and effectively grow corporate sales and develop new business opportunities
- Keep staff directed and motivated
- Complete management of staff schedules.
- Payroll responsibilities
- Influence and approve the purchase of equipment, new program additions, services and products
- Project management of facility renovations and/or refurbishments
- Maintain cleanliness of physical site and ensure regular maintenance of equipment – trouble shoot problems
- Must be familiar with and able to assume any position within the Court House Squash & Wellness companies, including but not limited to, fitness assessments, personal training and group exercise.
- Monitor class intensity and safety guidelines of all classes
- Ensuring compliance to company policies and procedures in all areas
- Create a nurturing, supportive image of the company within the business community by participating in fundraisers and charitable events

Job Requirements

- A minimum of three years of professional experience in the health and fitness industry.
- Degree in Business Management. Must have strong sales and management background and leadership qualities.
- Personal Training and Group Exercise Certification
- Proven sales track record
- Current CPR and AED certification

The above position will include evenings and/or weekends. Interested? Please email Sue Pell at spell@courthouse.bm or Fax to 441 292-8388

All enquires will be dealt with in strict confidence.

Closing date: 1st November, 2017