

## Creating Comfortable Environments for Work Rest and Play

Efficient Technologies Bermuda Limited (“EFF-Tech”) is an authorized Mitsubishi Electric Solutions distributor which provides a full range of Mitsubishi Mr. Slim and City-Multi heating ventilation and air conditioning (“HVAC”) products for both commercial and residential applications. Our team works closely with individual Customers to deliver turn-key solutions, focusing on excellent Customer service professionalism and quality technical service and installation.

EFF-Tech is inviting applicants for the position of HVAC Senior Service Technician reporting to the Eff-Tech HVAC Services Manager. The HVAC Senior Service Technician will be responsible for performing (but not limited to) the following duties:

- Diagnose, repair and replace Commercial & Residential HVAC Equipment and related control systems
- Perform contracted Preventative Maintenance Services on all HVAC & Refrigerant platforms
- Conduct on-site inspections and provide documentation of deficiencies as necessary
- Establish and maintain Customer relationships including resolution of related Customer complaints or job site issues
- Act as a senior technical resource to the EFF-Tech group for HVAC related faults and maintenance
- Work with the HVAC Services Manager to prepare quotations for repairs and maintenance for Customers as needed

The successful candidate should possess the following Skills, Qualifications & Experience:

- Associate degree or equivalent from a 2-year college or technical school with a certificate in either Heating And Ventilation, Air Conditioning or Refrigeration
- Minimum of 5 years related industry experience with a journeyman (or equivalent) qualification
- Must be able to demonstrate relevant practical experience and knowledge of HVAC and related control systems, including relevant local codes, installation and service methods
- Must have knowledge of Mitsubishi Electric Cooling & Heating Systems – Mitsubishi certifications are preferred
- A commitment to provide exceptional Customer Service & account management
- Good communication and interpersonal skills with the ability to interact at all levels with Customers
- A proven willingness to go beyond expectations to meet Customer needs
- Must be able to read, understand and interpret wiring schematics and refrigerant circuit diagrams
- Computer proficiency in Microsoft Office Suite
- Experience with ductwork would be an asset
- Ability to work both as a team member & independently as required
- Professional attitude and appearance, attention to detail and time management are essential
- Applicants must be willing to provide after-hours coverage and emergency call outs including weekend work as necessary
- Assist in Spare Parts Warehouse when needed
- Bermuda Government Refrigerant Handlers Permit (or equivalent) is required
- Valid Bermuda Intermediate Truck & Forklift license (or no impediments in seeking such permits) is required
- Ability to travel to the US (training and vendor meetings) is required

Interested applicants should apply

With Resume' and References to:

Group HR Manager

EFF-Tech

P.O. Box HM 719

Hamilton HM CX

Or via email:

recruitment@basg.bm

Closing date: September 28, 2017

www.bas.bm

EFF-Tech is a part of the BAS Group of Companies