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CONNECT. GROW. LIVE.

For over 125 years, Hamilton Princess & Beach Club has played a major role in Bermuda's hospitality industry. Now fully renovated, and with a culture of delivering quality and high standards of service in the past, the Hotel prepares to embrace the future as the premier luxury travel destination in Bermuda.

We are accepting applications for the following position. Applicants must be aware that irregular hours, including split shifts, and public holiday work may be required.

Spa Therapist

At Hamilton Princess & Beach Club, our approach to Human Resources begins with selecting the best candidates to join our global team of service professionals committed to turning moments into memories for our guests. As a member of our Spa team your passion and engaging interpersonal skills will ensure exceptional guest service standards.

Reporting to the Lead Spa Therapist, responsibilities and essential job functions include, but are not limited to, the following:

- Consistently offer professional, engaging and proactive guest service while supporting fellow Colleagues
- Demonstrate Fairmont core values in all interactions
- Provide an exceptional guest service experience by performing massage and body treatments in minimum modalities of Swedish, Aromatherapy, Deep Tissue, Hot Stone, Body Scrub and Body Wrap in a professional and engaging manner
- Perform skin care treatments utilizing facial machinery
- Perform depilatory waxing services
- Perform nail services including natural nail spa manicure, spa pedicure and gel nail services
- Maintain a clean, hygienic and neat work environment at all times, ensuring all equipment is in safe working condition
- Generate sales by recommending and/or up-selling products and services
- Resolve guest concerns in a prompt and efficient manner, follow correct documentation procedures and ensure managers and relevant departments are notified in a timely manner
- Follow and ensure compliance with all corporate, hotel, departmental and safety policies and procedures
- Participate in hotel committees
- Participate in special projects, events and promotions as required
- Perform other function related duties and projects as assigned

Desired Qualifications & Experience:

- Esthetician/Cosmetology license and/or a diploma in Beauty or Spa Therapy is required
- At least 2 years' post-certification experience in massage and spa therapy is required; experience in a luxury hotel environment is strongly preferred
- Current First Aid and CPR certification is strongly preferred
- Proven ability to focus attention on guests needs, remaining calm and courteous at all times
- Energetic with excellent interpersonal and communication skills
- Excellent organizational skills with ability to prioritize and multi-task
- Proven ability to work in a demanding fast paced environment
- Proven ability to work cohesively as part of a team in a multi cultural, diverse environment
- Strong work ethic, highly responsible, reliable and the ability to work extended hours including evenings, public holidays and weekends is required

Closing date for applications: Friday, August 25 2017



76 Pitts Bay Road, Hamilton HM 08, Bermuda

For more information: TEL +1 441 295 3000 • FAX +1 441 295 1914

