HEAD OF TECHNOLOGY

A Digicel employee is responsive, agile and caring. We push boundaries and are uncomfortable being comfortable. We question norms and we put our ideas into action. We care about our customers and we show it. That's why 11 million customers worldwide including Bermuda choose and trust Digicel!

Digicel is seeking a technical and analytical individual for the position of **Head of Technology**. Under the direction of the CEO, this position will play a vital role in providing leadership and management oversight for the operation, maintenance and design of networks within the Mobile, Internet and FTTH networks for our corporate, residential and mobile/fixed customers.

Primary Responsiblities include (but are not limited to):
- Responsible for the planning and execution of the Capital and Operational expenditure for the business
- Using appropriate order management methods to ensure successful delivery, with a good understanding of change and risk management (OCCB), ensuring the interaction between Sales Engineering, Network Delivery and Operations
- Assist with forecasting and manage system provisioning to ensure adequate capacity is available to meet customer demands
- Provide 99.999% availability of all essential platforms
- Responsible for staff across multiple functional areas
- Responsible for creation of Board Reports and representing the business from a technical perspective
- Work with sales and other stakeholders in the delivery and engineering of platforms and products to suit business needs
- Responsible for the lifecycle of products and services
- Identify, compare, and select technology solutions to meet current and future needs
- Vendor management and negotiations
- Landlord Management and negotiations

The successful candidate will possess the following qualifications, skills and experience:
- BS Electronics Engineering, Computer Science, Electrical Engineering, Telecommunication or equivalent technical competence
- Minimum 5 years of proven experience and knowledge of carrier grade or equivalent sized networks
- Must hold a professional CCIE certification with Lab Exam
- At least 5 years of proven experience in network architecture and planning
- Experience in system integration of large scale multi-vendor projects
- Strong IP knowledge and Linux Server administration background including scripting. (Perl, PHP, Shell)
- Telecoms background is essential
- Strong end-to-end knowledge of networking and operating systems concepts
- Ability to assess the impact of new project requirements on an existing team workload
- Proven ability to lead and manage complex projects within timeline and budget constraints
- Strong coaching and mentoring skills, with the ability to develop the workforce technical capability
- Strong Business interaction/management skills when working with a sensitive business group

Interested persons should apply with a cover letter and detailed resume via **www.digicelbermuda.com, click on the Job Opportunities link.**

Closing date: **August 18th, 2017**

Digicel