IT Manager / Senior Programmer Analyst

This position requires proven track record on problem solving and producing effective technology solutions for the Marketplace Group of Companies, a leader in the grocery business in Bermuda. This unique opportunity seeks a highly motivated individual with at least 10 years in the retail industry with the task of primarily solidifying the current IT infrastructure and to also provide a suitable IT infrastructure for the future.

You will have full autonomy to direct IT projects subject to approval from the CFO and the President to ensure the needs of the company are met with the best technologies available.

In that Role you will be responsible for:

- Providing a high level of expertise with database methodologies, specifically with Windows SQL Server.
- Windows server system administration
- Hosted Exchange email and user accounts
- Solid understanding of SQL Queries and reporting
- Vmware esxi 5.5 and Vcenter administration.
- Disaster recovery and back up methodologies (Veeam, Snapshots and replication)
- Providing advanced monitoring and enhancements for infrastructure, security and change management.
- Providing end user support for office staffs and store staffs alike.

Required Background and experience

The Ideal candidate will have a strong POS and Windows administration background.
Also sought are strong IP networking, VOIP and VMware administration.
The position requires someone who is highly organized, with the ability to function effectively in a challenging environment with rapidly changing priorities.

Qualifications required:
Computer science degree or IT certs equivalent. (eg VMware, storage)

Candidate should have experience in the following:

- VMware ESXi 5.5 system administration with VCenter with sound knowledge of Backup and Replication strategies in a Virtual environment.
- Familiarity with Linux based VOIP AVAYA phone system is a bonus.
- System administration of windows 2012/2008/2003 servers with proven skills in active directory and terminal services, Remote desktop services with thin and thick client deployments.
- At least 10 yrs experience with advanced understanding of LAN/WAN TCP/IP Stack on HP ProCurve switches in layer 2 and 3 environments and proven track record on project planning and change management for future network deployments.
- Proven ability to liaise with IT vendors for IT procurement in software and hardware requirements.
- Strong Retail background is sought with extensive POS knowledge preferably BRdata multistore experience with SQL.
- A strong communications and customer management skill as this is a service retail industry
- A passion for technology with the ability to stay up-to-date with technology advances.

Familiarity with software and hardware such as:

- Microsoft Dynamics (Great Plains), Microsoft Office suites, WIN AR, POS ISS 45 Retalix, POS Brdata, POS Windward software for retail operations.
- Fortigate firewalls, Sophos Enterprise anti-virus and secure VPNs
- Primary and Secondary Storage platforms with Nimble and DataDomain
- IBM and HP servers, MACs, Canon/Xerox series printer/copiers, HP printers, AVAYA VOIP Communications manager and installation/support of IP phones. Meraki and Cisco AP's

Platforms used and supported.
Windows 7. 10, 2003, 2008 enterprise, 2012 Enterprise, Vmware ESXi 5.5
Databases used, MS SQL 2005 embedded, MS SQL 2008 Standard R2, MS SQL 2012

Please provide a resume with reference to:
The Director of Administration
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Hamilton HM AX
Email:rburgess@marketplace.bm
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