

The Ascendant Group Limited, which is a publicly traded investment holding company, invites applications for the position of

Business Process Manager

Job Description:

The role of the Business Process Manager is to develop, maintain and evolve business processes across the Organization. This requires the understanding of interdependencies between work across departments/ functions and facilitating well-defined process improvement programs that drive end-to-end performance in alignment with organizational goals and strategies. The success of this role is tightly linked to an ability to engage individuals and teams across the lifecycle of processes to create buy-in, tailor to business need and support continuous improvement in day-to-day work and optimal organizational performance.

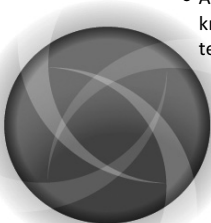
Responsibilities include, but are not limited to:

- Developing and maintaining a catalogue of business processes that must be well-defined and sustained across the Organization;
- Supporting and evolving an organizational approach to business process management by establishing process standards that promote consistency and stronger process capabilities across the workforce;
- Facilitating process workshops for new and existing business processes with users and process requirements;
- Monitoring, evaluating and reporting on the performance of business processes;
- Educating users that are responsible for the operation and management of business processes;
- Supporting management of change across the lifecycle of processes;
- Identifying, detecting and creating business processes towards accomplishing business goals specific for the organization; and
- Documenting business processes and workflows as required.

Required Education, Work Experience and Personal Attributes:

- College/University degree in a discipline relevant to the role (i.e. Business, Management Information Systems or equivalent)
- A minimum of five (5) years experience in BPM and Change Management, or similar role
- A professional designation in BPM or Lean/Six Sigma would be an asset
- Proven project management experience showing ability to manage project tasks and plans to meet critical deadlines
- Strong written and verbal communication skills
- Ability to think creatively and constructively challenge the status-quo
- Ability to model and influence desired behaviors in implementing change
- Ability to discover and establish business processes
- Ability to design, carry out analysis, and model business processes
- Ability to establish and govern business process towards excellent performance
- Ability to make decisions fast and also establish rules towards proper business management
- Ability to benchmark and analyze various business processes.
- Ability to develop and entrench change techniques in an organization
- Able to manage differences and bring people together to share knowledge in terms of culture and behavior, business processes, and technological tools

Ascendant Group Limited is a drug, alcohol and smoke free environment and, as such, requires all applicants to successfully pass a pre-employment drug and alcohol screening prior to an offer of employment.



Application deadline:

Apply to:

E-mail:

Monday, April 3, 2017

Human Resources

P.O. Box HM 3392, Hamilton HM PX

recruitment@ascendant.bm

ASCENDANT

group