## ROSEWOOD

## TUCKER'S POINT®

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Rosewood is known for its distinctive, refined service in cultures throughout the world. As Bermuda's only Forbes 4-star resort, Rosewood Tucker's Point is providing its guest a premier luxury experience with Bermudian flair. If you are a refined and personable individual who delights in engaging with guests, we welcome the opportunity to consider your application.

**Pool Attendants** - The Pool Attendants will be responsible for the daily servicing of the hotel pool areas to ensure quality service to the members and guests. Duties will include overseeing the Member and Guest arrival and departure experience, completing the daily set up and break down of all chaise lounges, umbrellas and cabanas, and administering guest activities. The successful applicant will be trustworthy and dependable with a well-groomed, neat appearance and pleasant personality. Candidates should be physically fit and able to lift heavy loads and be extremely tolerant of working in the heat and sun. The schedule will require split shifts, weekends and public holidays. This position will run from March to October

**Room Attendants & Housepersons** – The Room Attendants and Housepersons work together to ensure that the Guest rooms are in immaculate conditions. The successful applicant will be trustworthy, dependable, and physically fit with a well-groomed, neat appearance and pleasant personality.

**Spa Attendant** - Spa Attendants are responsible for ensuring the Spa and Fitness Center is maintained in immaculate condition at all times, through efficient use of correct techniques and products. The Spa Attendants will escort Guests through the facilities ensuring they are informed of all available amenities and arrive to their services as scheduled. Applicants should have excellent customer service skills, be physically fit and flexible to work shifts that will include weekends and public holidays.

Concierge/Front Desk Receptionist – We are seeking enthusiastic individuals who are self-motivated to provide flawless services to the guests and take ownership for the guest experience. The ideal candidates will possess a professional demeanor and have excellent verbal and written communication skills. Candidates must be organized and be able to multi-task while paying attention to the small details. Duties will include the check in and check out process, organizing, booking, and confirming guest excursions and restaurant bookings, and accurately processing and balancing postings and floats. Applicants should have at least one years experience as a Concierge or Front Desk receptionist and the willingness to work weekends, evenings, and shifts on public holidays

**Mini Bar Attendant** - The Mini Bar Attendants are responsible for providing guests with fully stocked, well-maintained and clean mini bars on a consistent basis throughout their stay by stocking, restocking and maintaining the workings of each mini bar. The successful applicant will be trustworthy, dependable and reliable with a well groomed, neat appearance and pleasant personality.

**Laundry Attendants** - Laundry Attendants are responsible for cleaning resort bed linens, terry and food and beverage table linens by operating all laundry machinery in accordance to hotel's standards.. The schedule will require flexible hours including weekends, public holidays and early mornings and evenings. Applicants should be physically fit, capable of repetitive motions, able to stand for long periods of time, and able to tolerate working in a warm environment.

**Washperson** - The Washperson duties include separating Laundry prior to washing, operating various pieces of Laundry equipment to achieve proper finishing of laundered articles, and assisting Laundry attendants with duties when necessary. Applicants should be physically fit, capable of repetitive motions, able to stand for long periods of time, and able to tolerate working in a warm environment.

The schedule will require flexible hours including weekends, public holidays and early mornings and evenings

Laundry Truck Driver - The Truck Driver is part of the Laundry team who ensures that we have clean linen for our guests. Duties include the pick-up and Delivery of laundry and linens to and from on-property and offsite locations, Assist with the sorting of incoming Laundry and the packing of outgoing Laundry. Assists with Washperson duties and general Laundry Attendant duties. Must have a heavy truck driver's license and be able to lift, push, and pull heavy loads. The schedule will require flexible hours including weekends, public holidays and extended hours.

**Housekeeping Supervisor** – We are seeking a Housekeeping Supervisor who will join the Housekeeping supervisory team. The post will assist in ensuring that the guest rooms and public areas are maintained to the highest standard. The incumbent will be involved in with staff training and will uphold and ensure compliance with all company and departmental policies and procedures.

Preference will be given to applicants with previous housekeeping experience. All applicants must have at least two years supervisory experience with a proven track record in training and motivating staff. The individual must have a passion for providing excellent customer service, a keen eye for detail, and a commitment to upholding the highest standards of cleanliness. This position requires the flexibility to work weekends, evenings, and public holidays

General pre-requisites for ALL positions include a commitment to excellence and the ability to uphold luxury standards. Due to the nature of the business the positions require the ability to work extended hours, shifts, weekends and public holidays.

Interested persons should complete an application online at our website www.rosewoodtuckerspoint.com/careers.

Closing Date for applications is: February 16, 2017

"Rosewood Tucker's Point is an Equal Opportunity Employer, offers a competitive compensation package, a rewarding work environment and challenging career opportunities"