

Our people are our competitive advantage.



At Butterfield, we pride ourselves on being approachable, disciplined and proactive. If you embody these qualities and have the necessary experience, you may be the one we're looking for.

Technical Change Programme Manager

Information Technology

This position reports to Group Head of Technology and Operations and is responsible for executing significant IT infrastructure technical changes including planning, business case, validating architectural changes, costing, agreeing service levels and meeting established milestone deadlines. The incumbent will manage all aspects of the transition programme and is fully empowered to work with all stakeholders to resolve issues.

This is an 18 to 24 month contract position to run a technical infrastructure transition project. The role can be based in Bermuda, Toronto or Halifax.

Your responsibilities will include:

- establish financial and operational objectives with Executive
- re-engineering the technical architecture to the Bank's technical standards as required
- effectively identifying and socialising business needs and technical requirements for the relevant programmes and creating related plans and cost estimates
- managing out sourced services and vendors - agree service levels, timelines, statements of work and pricing
- directly managing local technical resources as required to transition staff and roles to the new service model
- ensuring completion of deliverables and adherence to timelines; tracking milestones and timelines across projects and instituting necessary work flow, personnel and financial resource allocations, making adjustments when necessary to meeting expectations of business unit clients
- proactively identifying changes in work scope and ensuring appropriate planning measures are taken with internal and external clients; reassessing, renegotiating and amending scope of work responsibilities, proposals, contracts and budgets
- analysing and resolving issues that have the potential to jeopardise performance or the ability to meet agreed upon deliverables
- making presentations to Senior Management and Executive to relay progress and facilitate key decisions
- ensuring changes transition successfully to business as usual activity levels
- performing any other related duties incidental to the work described herein

Your experience/skills may include:

- university degree in Computer Science with ten years of demonstrated success leading technical IT projects with experience as a senior level Project Manager
- minimum of ten years' experience in all aspects of corporate technical infrastructure
- possess technical certifications and demonstrated experience in distributed computing environments and specifically delivery of VMware and/or Citrix corporate VDI environments, Active Directory, HP storage and servers, Microsoft productions such as Exchange, Office, SharePoint and SQL
- experience with corporate mobile solutions and migration of corporate services to secure public cloud would be desired
- knowledge of information systems and processes in a financial institution including applications and information security requirements
- excellent interpersonal skills in order to communicate with business users, information technology staff, and external service providers
- demonstrated technical senior management capabilities
- demonstrated management of corporate estate hardware evergreening
- knowledge of the technical infrastructure life cycle in relation to the implementation of software systems and product development
- excellent problem solving skills and prioritisation of assigned work load
- ability to demonstrate initiative and participate as a team member in the attainment of organisational goals
- ability to display professionalism and maintain the highest level of confidentiality
- proficient in Microsoft Office suite of applications

CLOSING DATE: 10 October 2016

All applications should be forwarded **via e-mail** to: **resumes@butterfieldgroup.com**

ATTENTION: Human Resources

Hardcopy applications will not be accepted.

www.butterfieldgroup.com  

THE BAHAMAS | BERMUDA | CAYMAN ISLANDS | GUERNSEY | SWITZERLAND | UNITED KINGDOM

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