

## **Shift Supervisors and Management Trainees ... a great opportunity for recent graduates!**

### **BOTH ROLES REQUIRE THE FOLLOWING ATTRIBUTES:**

- Punctuality and respect for business processes and rules;
- Strong and businesslike oral and written communication skills;
- Intermediate to advanced numeracy skills;
- Ability to work without supervision (yet be held accountable), to organise and multi-task;
- Computer literacy, including a high level of comfort with and proficiency using common Microsoft software packages, industry specific software (including Point-of-Sale terminals), electronic mail and similar tools;
- Strong business-oriented perspective and appreciation for key factors which drive business profitability and success;
- An appreciation for the demands of the hospitality and specifically food service business

### **Shift Supervisor candidates must have:**

- Minimum 2 years' prior team management and leadership experience at a supervisory level within the quick service food service industry

### **Responsibilities include (but not limited to):**

- Assuming overall responsibility for operation and security of the restaurant in absence of the General Manager;
- Supervising operational staff in the restaurant during a shift (usually 10-15 employees), including liaising with the Head/lead chef; continual coaching and training of Team Members; and assisting Team Members with performance of duties as necessary based on operational demands
- Ability to address customer concerns in real-time in a professional manner;
- Attending to opening and/or closing procedures for the restaurant;
- Safeguarding restaurant assets, inclusive of cash, inventory, and equipment by following proper security, supervision, and maintenance procedures.

### **Management Trainee candidate qualifications:**

- A post-secondary degree or diploma (business related field is preferred) - requirement may be waived for exceptional candidates who prove a minimum of 3 years of successful and relevant management experience;
- An appreciation for the demands of the hospitality and specifically food service business is necessary. While prior restaurant industry experience would be an asset, it is not essential so long as the candidate is prepared to commit to immersion in the industry and learning.
- Prior team management or leadership experience would be an asset.

Depending on past experience, Management Trainees may commence initial training as either a Team Member or Shift Supervisor, with the objective of progressively learning and undertaking additional supervisory and management roles and responsibilities.

While all qualified applicants will be considered, our ideal Management Trainee candidate will be a young and eager recent graduate who: is looking for an opportunity to apply recent academic knowledge to real-world situations; wishes to learn about an industry from the inside from bottom to top; believes that success and rewards are not entitlements but must be earned through hard work and demonstrated results; and has desire and drive to progress to successively higher levels of responsibility and authority in an organization over a reasonable period of time.

These are not 9-5 Monday to Friday jobs! KFC operates day and night shifts 7 days per week (including holidays). Successful candidates may be required to work day or night any day of the week. These are hands-on positions in a busy environment.

Forward your resume by e-mail only to [jobs@kfc.bm](mailto:jobs@kfc.bm) and tell us succinctly which role you are seeking and why you are a good fit for the role for which you are applying. No phone calls or in person applications please. Only candidates selected for interview will be contacted.

Closing date: **September 15th, 2016**

Visit [www.kfc.bm/employment](http://www.kfc.bm/employment) to view the recruitment postings for these opportunities.