

UC & COLLABORATION CONSULTANT

Looking for viable career opportunity? CCS has the ANSWER. We are seeking a UC and Collaboration Consultant to join our team.

CCS Group Ltd. has an exciting opportunity in our telephony division for a highly skilled dynamic individual. The successful candidate should be an experienced telecommunications specialist who is self-motivated, possesses superb customer service skills and fulfills the following requirements:

- At least eight years experience as a telecommunications specialist-previous experience with Avaya telephone systems (IP,PBX and key systems) and voicemail systems is essential
- IP Telephony experience is essential – experience with VOIP and knowledge of the issues that impact voice quality
- Experience with the following voice solutions is desirable Unified Messaging, call accounting, voice recording systems, wireless telephone systems and interactive Voice Response solutions
- Experience with Microsoft Exchange and Cisco routers, gateways, IP routing, QoS,LAN and WAN technologies would be an asset
- Must illustrate experience with project specific consulting, including system design, system optimization, project implementation, installation services and project documentation
- Provide day-to-day administration, proactive testing maintenance and problem resolution of voice systems
- Previous involvement in a sales support role - gathering client requirements, designing configurations and presenting solutions to clients
- Ability to deliver new voice applications from introduction to successful installation
- Must be highly organized, flexible and possess initiative
- Must interface with local telephone company and other third parties to resolve issues and problems in a timely and efficient manner
- Participation in a 7x24 support roster is required
- The following certifications are most desirable: Avaya ACA, MCSE, and CCNA
- Post secondary degree in a relevant discipline is preferred

Interested applicants should apply with Resumé and References to:

Group HR Director
CCS Group Limited
P.O. Box HM 719
Hamilton HM CX

or via email:
recruitment@basg.bm

Closing date for application: 23, May 2016

www.ccs.bm