



Employment Opportunities

The Elbow Beach Hotel, an independent iconic resort hotel is seeking:

SPA OPERATIONS MANAGER

We are looking for a dynamic leader to manage our luxury spa. Key to the role is to manage and supervise all areas of the spa, also retail operations, and ensure that the highest standards are met to maximize guest experience.

The successful applicant will maintain the operating criteria, select and liaise with retail vendors, establish and maintain marketing objectives for spa promotions and events, VIP guest visits, staff relations, training, maintaining budget and managing payroll function. Applicants must have knowledge of current international spa trends including Holistic Spa Therapies with excellent communication skills. Along with the Spa Treatments Manager to coordinate training for the Spa team to the highest treatments, service and standards.

Knowledge of spa industry computerized systems, specifically spa soft is desirable. The use of Excel, Microsoft Word & Microsoft Office Administration, Power Point & Internet applications is essential to this role.

Candidates should have ten years experience in the spa, guest services, front desk, sales and marketing with at least two years in a management position within a luxury Spa or holistic environment.

This position requires you to work weekends & public holidays.

SPA & BEAUTY THERAPIST

Using only the very purest extracts, ESPA biochemists distil active ingredients into products that keep their promises. Each ESPA product is an expression of the company's belief in the remarkable power of nature, to calm, refresh and renew. The product range incorporates a complete facial line for men and women, body oils, bath and shower oils, body scrubs, body wash and body lotion for instant, lasting results, both at the spa and every day at home, with your personal care regime. The Spa at Elbow Beach is the exclusive on-island distributor of ESPA products.

Spa & Beauty Therapists with three (3) years luxury spa experience to provide a variety of spa treatments such as Therapeutic body massage & wraps, Swedish & ESPA body treatments, ESPA facials & massage techniques, manicure and pedicure, consultation and the up-selling of Spa treatment retail products. Candidates must also be experienced and able to perform all aspects of body treatments specializing in Ayurvedic, Reflexology, Maternity and Thai treatments and have the ability to apply makeup to our guests as required.

This position requires a recognized Therapy & Beauty certification such as 'Comite International D'Esthetique Et De Cosmetologie' (CIDESCO), City & Guilds, or 'International Therapy Examination Council' (ITEC) in face, body, and massage therapy. The applicant must be customer focused with strong communication skills, trustworthy and conscientious.

Knowledge of specific spa industry computerized systems, such as spa soft is desirable. The use of Excel, Microsoft Word & Microsoft Office Administration, Power Point & Internet applications will be an asset.

This position requires you to work weekends & public holidays.

Please apply with resume and references to:

Elbow Beach Hotel
Human Resource Department
P.O. Box HM 455
Hamilton HM BX

Email: HumanResources@elbowbeachbermuda.com

Closing Date: Friday, May 6th, 2016

Elbow Beach is a drug free workplace.



**ELBOW BEACH
BERMUDA**