



BE EXTRAORDINARY!

A Digicel employee is responsive, agile and caring. We push boundaries and are uncomfortable being comfortable. We question norms and we put our ideas into action. We care about our customers and we show it. That's why 11 million customers worldwide including Bermuda choose and trust Digicel!

BILLING MANAGER

Digicel is seeking a self-motivated individual for the position of Billing Manager. Reporting to the Commercial Director, the Billing Manager will play an integral part of our Commercial Department.

Primary responsibilities will include (but not limited to):

- Work closely with customer service, marketing, sales and with various vendors involved with the ENVISION billing solutions to implement new or updated rate plans, define enhancements, and escalate/resolve functionality defects and in the resolution of daily operational issues and system failures across the billing and customer care systems
- Manage all critical processes including rating, billing, printing/distribution and settlement
- Gather reporting requirements from various internal clients and generates routine ad-hoc reports as required in addition to what is available in the billing system
- Assist in the design of products and services especially related to developing pricing models and forecasts
- Managing OPEX and CAPEX for billing

The successful candidate will possess the following qualifications, skills and experience:

- Bachelor's degree in related discipline or a minimum of three-years prior equivalent experience required
- 4+ years' experience in creating SQL queries, Crystal Reports, Excel pivot tables or similar reporting tools
- Working experience in MS SQL, Oracle, Informix or similar carrier-grade database platforms
- Working experience billing wireless services like SMS, Roaming, and Data-GPRS, Content
- Experience analyzing billing trends, numbers and be able to create forecasts
- Familiarity with Ericsson Charging System Platform
- Expert with Advantage 360 billing system
- Intimate knowledge on Mobile Core Network and ISP Networks
- Solution architecture experience and project skills desirable
- Excellent problem solving, conceptual, analytical and decision making skills
- Strong interpersonal and communication skills
- Understanding of financial principles

Interested persons should apply with a cover letter and detailed resume to: hr.bermuda@digicelgroup.com.

Closing date: April 15th, 2016