Bermuda Monetary Authority is committed to attracting and developing the very best people who are dedicated to providing exceptional service.



## **Senior Officer - Infrastructure Management**Management Services Department

The Bermuda Monetary Authority is seeking the services of an experienced and qualified individual to work as a Senior Officer – Infrastructure Management within our Management Services Department. Reporting to an Assistant Director, the Senior Officer will serve as the Authority's technical expert, and be responsible for all enterprise/infrastructure management and security measures. The Senior Officer will oversee a variety of analytical and technical assignments relating to problem diagnosis and solutions, and will advise on any potential risks and activities across the enterprises' technology infrastructure.

## This is a key role for the Authority and the post-holder will be responsible for:

- Performing system and physical security administration duties across all business applications, databases, operating systems and infrastructure;
- Administering and maintaining critical applications, databases and web servers;
- Recommending control measures to improve information security, including evaluating and selecting products and services, and evaluating the effectiveness, efficiency and compliance with existing information security control measures;
- Performing problem resolution and providing on-call support for the organisation's computer, network and storage infrastructure through enhanced troubleshooting and maintenance to ensure on-going availability;
- Managing complex troubleshooting incidents, resolving network and VoIP telephony issues, overseeing and coordinating configuration changes, and maintaining accurate documentation, systems backups and archiving to ensure disaster readiness;
- Overseeing external contractors performing highly complex projects with high visibility and impact on the business;
- Assisting in the design, implementation and maintenance of systems, programs, hardware and software in a high availability HP /Cisco / VMware / Windows environment;
- Investigating alleged information security breaches and taking appropriate precautionary steps as necessary to avoid further breaches, including coordinating and monitoring information security activities (i.e. security logs) throughout the organisation i.e. prepares periodic status and progress reports.

## This position requires a proven technical and business background. As such the post-holder must possess:

- A Master's Degree or equivalent qualifications (i.e. MCITP, MCTS or MSCE+, VCP, HP SAN, CCNA) in Computer Science or a related subject matter from a recognised institution or professional body;
- A minimum seven years relevant experience which includes a sound and practical knowledge of best infrastructure and information risk management practices within the financial services industry;
- The ability to quickly understand, and be able to articulate business impacts of technical decisions and drive solutions to specific business problems through the effective use of technology;
- The skills to articulate solutions to diverse constituencies such as
  project managers, vendors, business stakeholders and engineers,
  as well as possess comprehensive technical and organisational
  knowledge.

The Bermuda Monetary Authority is the integrated regulator of the financial services sector in Bermuda. We offer the opportunity for broad exposure to international regulatory issues, special projects and a variety of work experience.

If you are looking for a challenging opportunity in a team environment, we invite you to submit your application via our e-mail address at careers@bma.bm, including a detailed résumé and a completed Bermuda Monetary Authority Application Form, available at www.bma.bm. Applications for this position must clearly bear the reference 140-009/16 and be received no later than January 22, 2016.

Bermuda Monetary Authority is an Equal Opportunity Employer.

Individual Excellence...Collective Strength

Protection Integrity Accountability