Building a better working world

Advisory Services Senior Manager - Performance Improvement

EY, a global, market-leading, professional services firm, with dynamic people in more than 140 countries, is committed to operating with integrity, quality and professionalism in the provision of audit, tax, advisory and transaction advisory services.

We are currently seeking qualified candidates to be considered for the position of Advisory Services Senior Manager – Performance Improvement (PI) in our Bermuda practice. Our PI practice helps clients better align their organizations' operating infrastructures with their strategies. We have a broad range of capabilities to assist clients with operational improvement, profitability management, finance function activities and business integration. Our professionals focus on the assessment and redesign of business, risk, and control processes and the refinement of operating models. The goal is to support our clients' efforts to make their business units more effective and efficient and, where required, provide services in connection with the remediation and mitigation of process risk. Within our PI practice, our Insurance team advises clients on a variety of business process services that help identify, assess, manage and measure the organization's capabilities using business process, organizational and technology, and knowledge across several areas, such as: business strategy, claims operations and processes, claims technology, policy administration operations, underwriting operations, compliance, performance management and measurement, and enterprise technology expense reduction.

Responsibilities:

- Lead large-scale client engagements and consistently deliver quality client service within expected time frames and on budget
- Develop and maintain productive relationships with client management throughout the year
- Advise clients on a variety of business process services that help identify, assess, manage and measure the risk exposure in organizations
- Identify and communicate relevant market trends, developments and key performance drivers relevant to the clients' business and demonstrate a deep understanding of their industry
- Recommend modifications to client infrastructures and existing operations to enhance the efficiency and effectiveness of business processes and risk management programs
- Demonstrate in-depth technical capabilities and professional knowledge
- Demonstrate ability to quickly assimilate to new knowledge and remain current on new developments in advisory services capabilities and industry knowledge
- Generate new business opportunities by understanding EY and its service lines and actively assess/present ways to apply knowledge and services
- Foster an innovative and inclusive team-oriented work environment and play an active role in counseling and mentoring junior team members

The successful candidate should possess strong experience in leading teams through all phases of a project, based on proven project management and testing methodologies. It is essential that the successful candidate possess a strong knowledge of the Property & Casualty (P&C) Insurance industry.

Required experience/skills/attributes:

- A bachelor's degree in engineering, computer science, accounting, finance, business or a related field
- A minimum of eight years of relevant work experience with at least five years of recent experience in a professional services/consulting environment focusing on finance improvement and/or operations improvement for financial services clients; prior Big four experience with experience serving P&C Insurance clients is essential
- Excellent writing, presentation, conceptual, analytical and interpersonal skills, coupled with a strong interest in further designing, developing and integrating business operations and technology
- Demonstrated ability to develop new business opportunities
- Ability to work a flexible schedule, as overtime and travel will be required
- Integrity within a professional environment

To apply for this exciting career opportunity, please email your résumé and cover letter to: **hrbm@bm.ey.com**, or call **+1 441 295 7000**.

Deadline for applications: **20 January 2016**

No agencies, please. EY an equal opportunity employer, values the diversity of our workforce and the knowledge of our people.

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