

# Senior Infrastructure Systems Analyst

The successful incumbent will ensure that the company's technical infrastructure is fully operational at all times to fulfil our mission and commitment to clients and is considered reliable by its end-users.

## Core responsibilities include:

- Provide efficient, cost-effective, highly regarded preventative, corrective and operational maintenance support for the company's technical global infrastructure in order to ensure scalability, security and stability. This includes, but is not limited to, domain architecture, servers, storage, virtualization, networking, security systems, telephony, and progressive technologies
- Maintain high levels of customer satisfaction and healthy team-member relationships through effective communication, collaboration and proactive relationship management
- Manage projects related to infrastructure implementation, upgrades and maintenance, including proactive research and process improvement
- Liaise with external consultants/suppliers and the IT team to discuss or resolve issues/ problems

## Qualifications and experience required:

- At least seven years related experience in a senior role in Information Technology
- University degree in a related field (e.g. Computer Science, Information Technology, etc.) or equivalent work experience
- Technical certifications such as MCSA, MCSE, VCP5-DCV, CCNA, CISSP, CCAA, RHCE, PMP
- Experience in Infrastructure project management required
- Expert knowledge of Microsoft domain environments, architecture topology and design (Active Directory, Exchange, Lync, SCCM, SQL, IIS, PowerShell, DHCP, DFS, DNS)
- Expert knowledge of virtualization technologies (VMWare vSphere and Citrix XenApp)
- Expert knowledge of storage and networking technologies (SAN, NAS, Fiber, iSCSI, switching, routing, VLANs, VPN, WAN optimization, load balancing)
- In-depth knowledge of security systems and technologies (Firewalls, web filtering, anti-virus, vulnerability scanning, patch management, encryption, 2-factor authentication)
- In-depth knowledge with Linux and Cloud Technologies (RedHat, Debian, AWS)
- In-depth knowledge with digital communications (Mobile devices such as Blackberry, Android, iOS, Mitel PBX Systems, Lync)
- Familiarity with SharePoint, Great Plains and Dynamics CRM would be an asset

**Closing Date: Friday October 2, 2015**

Send your resume to: Human Resources Department,  
The Argus Group, 14 Wesley Street, Hamilton, HM11 or,  
The Argus Group, P.O. Box HM 1064, Hamilton HM EX  
tel: 295-2021 · fax: (441) 292-6763  
email: [resume@argus.bm](mailto:resume@argus.bm) · [www.argus.bm](http://www.argus.bm)



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