



Ignition is one of the leading regional IT services providers focusing on Managed IT Services, Business Continuity, Cloud Hosting and a wide range of Business Solutions. Ignition is headquartered in Bermuda, with secondary offices in Halifax and the Cayman Islands and representative offices in Curacao, Bahamas, Jamaica and Trinidad.

In order to support continued expansion, Ignition Bermuda Ltd is urgently seeking the following technical resources, all of which are new roles:

## **System Engineer**

### **Essential Duties and Responsibilities:**

- Provide excellent customer service to our client base
- Provide infrastructure planning, including partnering with our business clients to gather and define requirements and translating complex business requirements into technical solutions.
- Provides technical mentoring to teammates across multiple platforms and for very complex technical issues.
- 24x7 On-Call rotation support is required with occasional paid overtime as projects dictate.

### **Qualifications and Guidelines: Experience/Skills/ Education:**

- Minimum of 7 years related systems engineering experience in a senior role
- Expert knowledge supporting Microsoft technologies such as Active Directory, Exchange, SQL, SharePoint, Hyper-V and the server platform family.
- At least 5 years of experience with server platforms, network protocols and troubleshooting associated server-related applications in an Enterprise environment is required.
- Experienced in LAN/WAN design, implementation and administration.
- Experience designing, implementing and maintaining HA infrastructure using VMware Virtual Infrastructure (such ESX, Virtual Center/VCenter, VMotion, HA, DRS, Converter, Capacity Planner)
- Technical analysis, design, specification, implementation, maintenance and continual support of various networking systems such as routers, switches, firewalls, VPNs, load balancers, WAN acceleration, dual factor authentication and security is required.
- Experience with Citrix products a plus.
- Experience with Storage technologies is desirable.
- Excellent written, oral, and interpersonal communication skills.
- Highly self-motivated, self-directed, and attentive to detail.
- Ability to effectively prioritize and execute tasks in a high-pressure environment.
- Extensive experience working in a team-oriented, collaborative environment.
- Analytical problem solving and time management skills.

Compensation will be based on the candidates experience and will be at or above market rates. We also offer a generous training and development program to ensure technical certifications are maintained to current levels, our engineers are given the opportunity to achieve the highest levels of accreditation.

Please send your resume via email to: [hrbizsol@ignition.bm](mailto:hrbizsol@ignition.bm)

**Closing Date: June 25<sup>th</sup>, 2015**