

## BERMUDA

### PUBLIC ACCESS TO INFORMATION (CONTRACTS VALUED AT \$50,000 OR MORE) DEPARTMENT OF IMMIGRATION NOTICE 2015

#### GN 446 / 2015

The Permanent Secretary who has supervision of the Department of Immigration, in exercise of the power conferred by section 6(6) of the Public Access to Information Act 2010, gives the following Notice:

#### Citation

1. This Notice may be cited as the Public Access to Information (Contracts Valued at \$50,000 or More) Department of Immigration Notice 2015.

#### Contracts to which this Notice applies

2. This Notice applies to every contract entered into by the Department of Immigration that has a total value of \$50,000 or more. The Department of Immigration operates with the support of a number of sophisticated proprietary information systems that interface with one another to assist Immigration officers in protecting Bermuda's borders as well as identifying persons in Bermuda that are in breach of the requirements of the Bermuda Immigration and Protection Act 1956. In support of its operations, the Department of Immigration has entered into the following contracts —

- (a) **3M-Innovative Properties Company** developed the Border Management System (BMS) which became operational in the early months of 2008 and fell under a five (5) year full Maintenance Agreement with a value of \$690,950 USD. The agreement expired on the 1st of April 2011. BMS is one of Bermuda's front line defence systems, which is used to screen arriving passengers who land at the L.F. Wade International Airport. The system processes passenger information against a variety of local and international alerts (e.g. alert list, stop list, watch list, and terror list) upon arrival of passengers to Bermuda, and alerts officers to critical information in real time. It also allows for overstays to be detected and provides a detailed travel history record that is used for investigation purposes. The agreement also includes the support for the Passport Issuing System which allows for the production of passports. A one (1) year maintenance contract is valid from 1st of April 2015 at a cost of \$227,987 USD.
- (b) **ARINC Incorporated** facilitates the transmission of an electronic record of the passenger manifest for each inbound flight to the Department of Immigration in advance of its arrival to Bermuda. This advance notification allows Immigration officers time to scrutinize air arrival passenger information against alerts prior to landing. This passenger pre-clearance allows for a more efficient processing of passengers through the arrivals hall at the L.F. Wade International Airport and eliminates the requirement for Bermudians and departing passengers to produce landing cards. The e-manifest information is received from the airline via the Advanced Passenger Information System which is integrated with Immigration's Border Control System and Customer Relationship Management System. The e-manifest is also used by the Joint Intelligence Unit. The one (1) year service supplement contract is valid from the 17th of March 2015 to the 16th of March 2016 at a cost of \$60,000 USD.
- (c) **OPTUMInsight** developed and maintains the Customer Relationship Management System which is the information hub that ties all of the other Immigration systems together through a Master Person Index. This system takes all of the data transactions from the other systems (e.g. border events, investigations, passport applications, residency permissions, work permit applications status, etc.) and groups the information together by person. This allows the Department of Immigration to identify all transactions/interactions relating to a specific individual. The system also automatically identifies Immigration events of interest for review by officers. The system provides comprehensive reports and access to critical information in real time. OPTUMInsight also developed and maintains the Compliance Investigation Manager system used by Immigration Inspectors to manage and document the details and outcome of an investigation. A one (1) year maintenance contract is valid from the 19th of March 2015 to the 18th of March 2016 at a cost of \$111,617 USD.
- (d) **Quest Consulting Limited** provides information technology support for workstations, servers and network equipment for the Department of Immigration. It installs, configures, connects and maintains all systems equipment related to business critical systems. This allows the Department of Immigration to have backups and redundancies in place to cope with systems outages. Without Quest's support services, the Department's systems would be at significant risk and any risk event could slow or halt the progress of work across all Immigration services, and leave Bermuda's borders vulnerable. A one (1) year annual Service Level Agreement is valid from the 1st of April 2015 to the 31st March 2016 at a cost of \$99,380 BMD.
- (e) Since 2006 **BITS/Lansa** has developed phases of an Application Processing System and continues to work with the Department of Immigration to implement a full system for automating the processing of all Immigration application types. Currently, the system is developed to process work permit applications, passport applications, and status applications under Section 5(2) of the Bermuda Immigration and Protection Act, 1956. BITS/Lansa has a comprehensive support and maintenance process which includes a Service Level Agreement (SLA). The SLA is aggregated into an annual maintenance contract which is valid from the 1st of April 2015 to the 31st of March 2016 at a cost of \$58,800 USD.
- (f) **WorldReach Software Corporation**, the newest enlisted vendor, was awarded a three-year contract on the 17th of December 2014, for the sum of \$652,697.00 USD for [1] on-boarding services to establish the passport processing system and secure network infrastructure for the Department of Immigration; and [2] passport application processing services using the PassportReach™ Software as part of the repatriation of the responsibility for printing British Overseas Territory Citizen passports to Her Majesty's Passport Office in the UK

Made this 30th day of April, 2015.

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Randy Rochester  
Permanent Secretary who has supervision of the Department of Immigration.

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#### NO. 447 AMENDED BOARDS AND COMMITTEES 2015

The Minister of Health, Seniors and Environment is pleased to make the following change with effect 1st May 2015.

**COMMERCIAL FISHERIES COUNCIL**  
Fisheries Act 1972  
Ms. Susan Wilson – Deputy Chair

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#### NO. 448 ACTING APPOINTMENT SECRETARY TO THE CABINET

His Excellency the Governor, Mr. George Fergusson, acting on the recommendation of the Premier and in exercise of the powers conferred upon him by Section 90(1) of the Bermuda Constitution, has appointed Mrs. Cherie-lynn Whitter, Acting Deputy Head of the Civil Service, to act as Secretary to the Cabinet during the period 29th - 30th April 2015 or until the return of the Secretary to the Cabinet.

Governor