



CLARIEN

## Technical Application Engineer - Microsoft Applications

### Job Summary

This position is requires a good technical and functional understanding of core Microsoft products focusing on SharePoint, BizTalk, and .NET, experience with Microsoft Business Intelligence (BI) Tools (SSRS, SSAS, SSIS) will also be valuable. The role is responsible for providing the development and technical support of applications, managing the BizTalk environment and the technical relationships with vendors to ensure that the enterprise applications are configured, operating and performing to the business' current needs and will support future strategy. Development projects are also a key activity of this role, SharePoint and BizTalk development being the primary focus but general .NET and BI development will also be required.

### Primary Responsibilities:

- Lead data / BI development for the Bank by providing hands-on work as well as co-ordination of 3rd party and in-house resources. Ensure Data quality as well as performance and scalability of systems.
- Development; SharePoint development, BizTalk Development, .NET development, BI Development.
- Data analysis, management, identification, maintenance and extract in support of business information reporting, investigations and implementation of solutions.
- Data Architecture, SDLC, Development Methodologies and expertise.
- Proactive maintenance and administration of applications and interfaces to optimize and ensure performance and stability.
- Work closely with the various departments within the bank to ensure a deep understanding of business requirements translated into technical specifications.
- Lead or assist with deployment and configuration of new applications as required.
- Detection, identification, resolution and documentation of application level incidents. Liaison with other application and infrastructure team members and vendors to isolate and resolve the incident.
- Monitor and review system operation and provide troubleshooting and issue resolution.
- Work with internal and external teams to establish the technical direction and analyze tradeoff between usability, performance and cost.
- Responsible for ensuring all application system architectures are documented and changes maintained in the appropriate tools and libraries.
- Assist with the assessment and estimate of future application needs and the creation of IT capital expenses and operational expenses for department and project level budgets and business cases.
- Successfully engage in multiple initiatives simultaneously.
- Other tasks as directed from time to time by management, including but not limited to Disaster Recovery testing and technical Projects.
- Liaise with BA's and direct business contacts on issues identification and problem resolution to ensure applications are leveraged to the maximum degree appropriate.
- Managing colleagues and subordinates as required delivering overall application and software solution support for projects.
- Expectation of shift and on call working for support purposes.

### Areas of Responsibility

Primary systems development and support including but not limited to:

- SharePoint
- BizTalk
- In-house developed .NET applications
- Business Intelligence

### The successful candidate must have:

- Bachelor Degree or higher in a Computer Science related field. Extensive relevant experience above that listed below may be acceptable as a substitute.
- 3+ years of experience in developing SharePoint.
- 3+ years developing and managing BizTalk orchestrations.
- A minimum of 3 years SQL Server (TSQL) experience
- A minimum of 2 years of experience with the Microsoft BI stack (SSRS, SSAS, SSIS)
- A self-starter and the ability to work and develop independently a necessity.
- Knowledge of the Fiserv Core Financial applications a distinct benefit.
- Demonstrable knowledge of SDLC and application support processes including Change, Incident, Problem, Release, Deployment and Configuration management.
- Experience with installation and technical support for Windows-based software products.
- Proven judgement and decision making under pressure.
- Experience in different development methodologies (Iterative, Agile, Scrum etc.).
- Good problem determination technique. Well-organized, with evidence of following through on commitments to customers.
- Excellent verbal and written communication skills and the ability to interact professionally with a diverse group, executives, managers, and subject matter experts.
- Good phone and email skills, positive customer-centric attitude.

Clarien is an equal opportunity employer and offers a competitive compensation package commensurate with qualifications and experience.

Please submit a detailed cover letter and résumé no later than February 18<sup>th</sup>, 2015 to:

**Human Resources Department**  
**19 Reid Street, Hamilton HM 11**  
**P.O. Box HM 665, Hamilton HM CX**  
**Email:** [jobs@clarienbank.com](mailto:jobs@clarienbank.com)  
**Fax:** + 441 296 7701

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We sincerely thank all applicants for their interest. Only those candidates under consideration will be contacted.

Clarien Bank Limited through its wholly-owned subsidiaries is licensed to conduct banking, trust and investment business by the Bermuda Monetary Authority.